

Pay & Personnel Center, Retiree & Annuitant Services (RAS) - Directory Assistance

Directory Assistance and Other Important Phone Numbers & Websites (Pgs 13-15) are also accessible at:
www.dcms.uscg.mil/portals/10/cg-1/ppc/ras/rasdirectory.pdf

Questions, Address or Direct-Deposit Changes

If you need information or have questions about:

- ◆ Your retired or survivor benefit plan (SBP) annuity payments
- ◆ Your retired/annuitant statement
- ◆ IRS Form 1099-R (reporting taxable income)

or you need to change:

- ◆ Your and your dependents' home mailing address (for retired/annuitant statement, newsletter, 1099-R, correspondence)
- ◆ Your financial institution or account number for your direct deposit
- ◆ Report a change to your designation of beneficiary for payment of unpaid retired pay (Note: use Form *CG PPC-3600 Designation of Beneficiary for Payment of Unpaid Retired Pay)

You may make the requests listed above by **telephone**, by **fax** or in **writing**. The telephone and fax numbers are:

Toll free: 1-866-772-8724
 Commercial: (785) 339-2200
 Fax: (785) 339-3770

Allotments, SBP Coverage and Beneficiary Changes

If you need to:

- ◆ Start, stop or change an allotment (you may use Form *CG PPC-7221 Retired Allotment Authorization Form, fax in the form or a written request, call us or send us an e-mail request).
- ◆ Report a change to your survivor benefit plan (SBP) coverage (must be in writing)

You may **fax** your request to (785) 339-3770 or mail to:

Commanding Officer (RAS)
 USCG Pay & Personnel Center
 444 SE Quincy St
 Topeka, KS 66683-3591

(* Note: Forms are available from the PPC website at:
www.dcms.uscg.mil/ppc/pd/forms/ or directly from the IRS.

Income Tax Withholding Changes

If you need to:

- ◆ Start or change the amount of state tax withholding (retirees can call, e-mail, fax or use *IRS Form W-4, or state form. **If using IRS form, indicate that the form is for state income tax withholding, not federal, which state it's for and the dollar amount to be withheld, (minimum amount is \$10.00, no cents).** We cannot withhold state tax for annuitants
- ◆ Change your federal income tax withholding (retirees use Form W-4, annuitants use Form W-4P)
- ◆ Change exemptions or additional withholding

Federal tax changes **must** be in writing. The original Form IRS W-4 or W-4P must be mailed to PPC (RAS) for action and filing, per IRS requirements. PPC (RAS) cannot accept a faxed W-4 or W-4P. Please mail to:

Commanding Officer (RAS)
 USCG Pay & Personnel Center
 444 SE Quincy St
 Topeka, KS 66683-3591

(* Note: Forms are available from the PPC website at:
www.dcms.uscg.mil/ppc/pd/forms/ or directly from IRS.

Report of Death

To report the death of a Coast Guard, NOAA or PHS retiree/annuitant call:

Toll free: 1-866-772-8724
 Commercial: (785) 339-2200
 Fax: (785) 339-3770

Or write:

Commanding Officer (RAS)
 USCG Pay & Personnel Center
 444 SE Quincy St
 Topeka, KS 66683-3591

DEPENDENT TAPS: To place a Dependent TAPS notice in The Retiree Newsletter, provide the dependent's name, relationship to retiree, date of passing, and city/state to Robert Hinds at: Robert.C.Hinds@uscg.mil or phone: 202-475-5451.

RETIREE CUSTOMER SERVICE

Phone: 866-772-8724, **E-mail:** PPC-DG-CustomerCare@uscg.mil.
Web: www.dcms.uscg.mil/ppc

MEDICARE PART B ENROLLMENT IS MANDATORY AT AGE 65

https://dcms.uscg.mil/Portals/10/CG-1/retiree/docs/pdf/Turning_65_with_MEDICARE.pdf?ver=2018-09-07-143218-930

When you turn 65, your medical benefits will change. MEDICARE will become your primary medical coverage and TRICARE pays secondary to MEDICARE. You **MUST** enroll in MEDICARE PART B to retain your TRICARE coverage. If you are within 90 days of your 65th birthday, you should log on to www.ssa.gov or www.medicare.gov to enroll in MEDICARE PART B. Additional information is accessible at: www.tricare.mil/Welcoming/Eligibility/MedicareEligible.aspx?sc_database=web or by phone at 866-773-0404. You may also call the Defense Enrollment Eligibility Reporting System (DEERS) at 800-538-9552.

Other Important Phone Numbers and Websites

Medical/Dental Benefits	Phone	Websites/Notes
Eligibility (DEERS)/ID Cards	1-800-538-9552 (TTY/TDD) 1-866-363-2883	www.tricare.mil/deers In CA: 1-800-334-4162; In AK & HI 1-800-527-5602
Mail-Order Pharmacy	1-877-363-1303	www.tricare.mil/mybenefit/home/Prescriptions/Filling Prescriptions/TMOP
Federal Dental & Vision Insurance Program (FEDVIP—Retirees)	1-877-888-3337	https://www.benefeds.com/
TRICARE Overseas	1-888-777-8343	www.tricare.mil/mybenefit/home/overview/Regions/RegionsNonUS
TRICARE East Region Contractor TRICARE West Region Contractor	1-800-444-5445 1-844-866-9378	http://tricare.mil
TRICARE For Life	1-866-773-0404	www.tricare.mil/tfl/default.cfm www.tricare.mil/LifeEvents/Retiring
TRICARE Eligibility—Pharmacy (Medicare info)	1-877-363-1303	www.tricare.mil/CoveredServices/Pharmacy/Eligibility.aspx
Federal Long-Term Health Insurance	1-800-582-3337	www.opm.gov/insure/ltc/
CG Health Benefits Advisor	1-800-942-2422	
Veterans Benefits	Phone	Websites/Notes
Department of Veterans Affairs	1-800-827-1000	www.va.gov
Insurance Information	1-800-669-8477	www.insurance.va.gov
Veteran's Group Life Insurance		www.insurance.va.gov/sglisite/vgli/vgli.htm
New VGLI Applications and VGLI Reinstatements: OSGLI PO Box 41618 Philadelphia, PA 19176-9913	1-800-419-1473 Overseas phone (973) 548-5699 Overseas fax# (973) 548-5300	Death and accelerated benefits claims only: Fax: 1-877-832-4943. All other fax inquiries: 1-800-236-6142 or e-mail at: osgli.claims@prudential.com All other inquiries: osgli.osgli@prudential.com General Correspondence: Office of Servicemembers' Group Life Insurance 80 Livingston Avenue Roseland, NJ 07068-1733
Federal Benefits for Veterans and Dependents	1-800-827-1000	www.va.gov/opa/publications/benefits_book.asp VA Pamphlet 80-02-1
Headstones and Markers	1-800-697-6947	www.va.gov/opa/publications/benefits_book.asp
Should you need help with a VA/AEW/CRDP related issue, you should first contact PPC Customer Care at 866-772-8724. If you have not been responded to within 20 days or your file has not been acted upon within 160 days - please contact Linda Wallace-Wood at Linda.J.Wallacewood@uscg.mil .		
The deadline to submit input to Robert Hinds for the January 2020 edition of Retiree Newsletter is 22 November 2019. Robert.C.Hinds@uscg.mil		

Other Important Phone Numbers and Websites

Other	Phone	Websites/Notes
Final Active Duty Pay	1-866-772-8724 Overseas (785) 339-2200	www.dcms.uscg.mil/ppc/separations/finalpay/ Commanding Officer (SEP) USCG Pay & Personnel Center 444 SE Quincy St Topeka, KS 66683-3591 Contact PPC (SEP) for information on Severance Pay, Separation Pay, Disability Severance Pay, LES's, IRS Form W-2.
Travel Claims	1-866-772-8724 Overseas (785) 339-2200	www.dcms.uscg.mil/ppc/travel/ Send final travel claim to: Commanding Officer (TVL) USCG Pay & Personnel Center 444 SE Quincy St. Topeka, KS 66683-3591
Service Records	(314) 801-0800	www.archives.gov/veterans/military-service-records Write to: National Personnel Records Center Military Personnel Records 1 Archives Drive St. Louis, MO 63138-1002 Veterans or next-of -kin of a deceased veteran can access www.archives.gov/veterans/military-service-records to make requests. All others must write in and include complete name, rank/grade, SSN, dates of service and date of birth of the veteran. DD-214s are also available via the website.
Social Security	1-800-772-1213	www.ssa.gov
WWII U.S. Merchant Marine Awards and Decorations	(202) 366-2646	www.marad.dot.gov/mariners/mariner Maritime Administration U.S. Department of Transportation 200 New Jersey Ave, SE Washington, DC 20590
CG NATIONAL RETIREE HELP DESK	(202) 475-5381 or toll free 1-833-224-6743	G-Mail: NRHDesk@gmail.com Do NOT send Personally Identifiable Information (e.g. SSN, EMPID) to the CG National Retiree Help Desk. See: www.dcms.uscg.mil/Portals/10/CG-1/retiree/docs/pdf/NRHD_PII_NOTICE.pdf?ver=2017-08-07-083504-783
<p>Current and past issues of THE RETIREE NEWSLETTER are accessible at below link, where you can also subscribe for e-distribution of the newsletter and other important retiree communications.</p> <p>https://www.dcms.uscg.mil/ppc/ras/retnews/</p>		
<p style="text-align: center;"><u>Coast Guard Connection Newsletter</u></p> <p>Coast Guard Connection is a quarterly newsletter for retired senior leaders from the U. S. Coast Guard providing a focused sampling of current events and service initiatives, including updates on budget, Human Capital, Legislative, Public Affairs, and Outreach. Accessible at: www.dcms.uscg.mil/retiree</p>		<p style="text-align: center;"><u>CG Distribution Lists</u></p> <p>Subscribe to Coast Guard Distribution Lists from the USCG Public Affairs News Room at: www.news.uscg.mil</p> <p style="text-align: center;"><u>CG Social Media Sites</u></p> <p>A list of Official CG Social Media Sites including Facebook & Twitter is accessible at: http://coastguard.dodlive.mil/official-sites/</p>
<p><u>DoD Retiree Newsletters</u></p> <p>ARMY (<i>ECHOES</i>): https://www.armyg1.army.mil/rso-migrated/echoes.asp AIR FORCE (<i>AFTERBURNER</i>): https://www.retirees.af.mil/Library/Afterburner/ NAVY (<i>SHIFT COLORS</i>): http://www.public.navy.mil/bupers-npc/reference/publications/shiftcolors/Pages/default.aspx</p>		