

# PCS Orders in Awaiting \$ Status

## Introduction

This guide provides the procedures to resolve Orders stuck in an Awaiting \$ status in Direct Access (DA).

## IMPORTANT

- It is important to verify the status of FSMS prior to attempting to ‘fix’ any Order stuck in Awaiting \$ status. To check the status of FSMS, consult the [System Status Announcements](#) (CAC Required).
- If at anytime Orders are cancelled and approved and a Job Data row was built, **two help tickets** must be submitted to PPC; one to the **ADV Branch** to provide manual corrections to Job Data and one to the **MAS Branch** to verify pay and entitlements are updated and processed correctly. (Usually a Job Data row is built if the Orders are in a Finished or En route status with an approved TEMDU reporting endorsement).

## Funds Check Status Fails

There are various reasons for Orders getting stuck in Awaiting \$ Status. Most can be resolved at the unit level. **This only applies to CG members. Tickets will need to be submitted for others, such as PHS Officers.**

When “Resubmit Order” is clicked, DA will first do a funds check to ensure funds are available. **This funds check may fail for various reasons, two being no funds available or connectivity errors.** If on the orders Funds Check Status reads “Fail” and the obligation Status reads “New” (example below), it is most likely caused by one of these two issues.

Status	Document#	POET	Funding Type	Cost Total	Funds Check Status	Obligation Status
1 Obligated	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002323REASSIGN	Member Travel	\$10,576.42	Fail	New
2 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002223REASSIGN	Dependent Travel	\$0.00	New	New
3 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX12203023REASSIGN	DLA Dislocation Allowance	\$0.00	New	New
4 Obligated	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22003423REASSIGN	House Hold Goods	\$4,406.10	Fail	New
5 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22004523REASSIGN	Privately Owned Vehicles	\$0.00	New	New
6 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203123REASSIGN	Temporary Lodging Expense	\$0.00	New	New
7 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203223REASSIGN	Temporary Lodging Allowance	\$0.00	New	New
8 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX25703923REASSIGN	Non-Temporary Storage	\$0.00	New	New
9 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12106323REASSIGN	Personally Procured Move	\$0.00	New	New

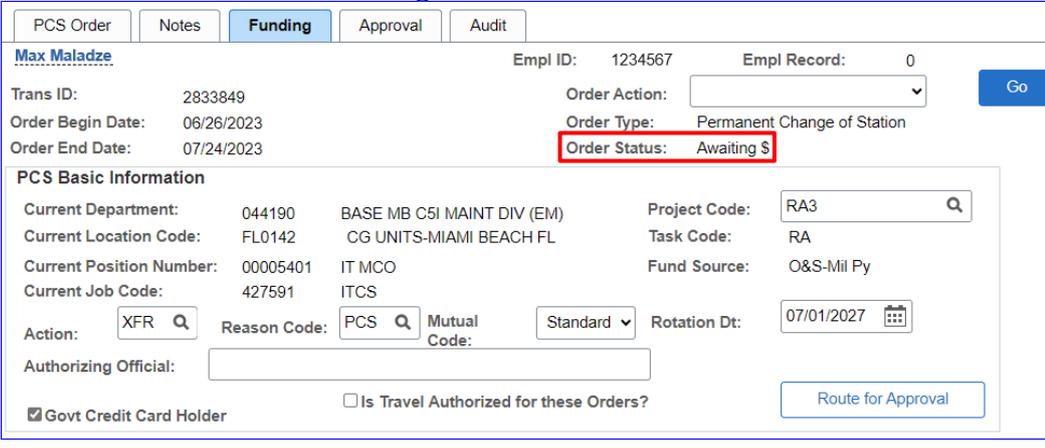
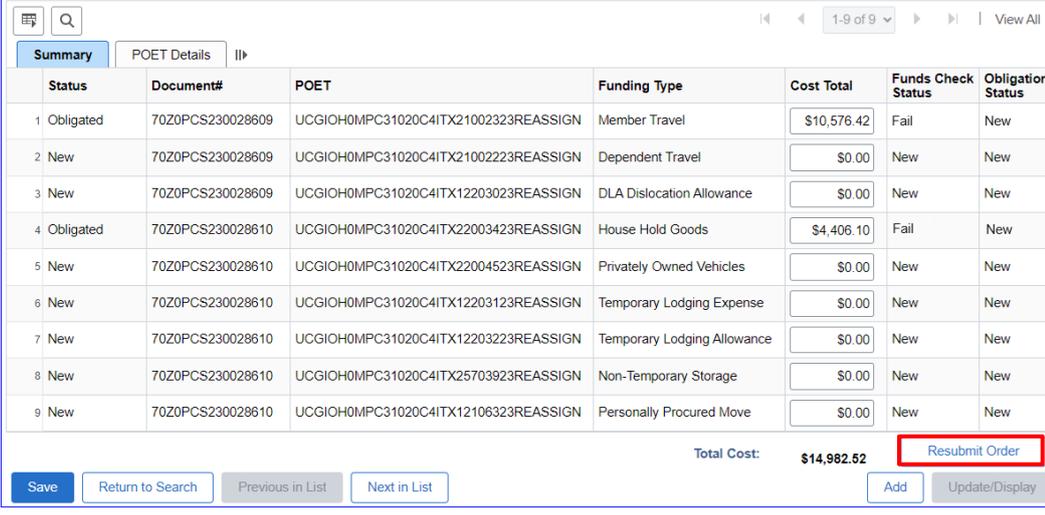
Total Cost: \$14,982.52

Buttons: Save, Return to Search, Previous in List, Next in List, Add, Update/Display, Resubmit Order

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# PCS Orders in Awaiting \$ Status, Continued

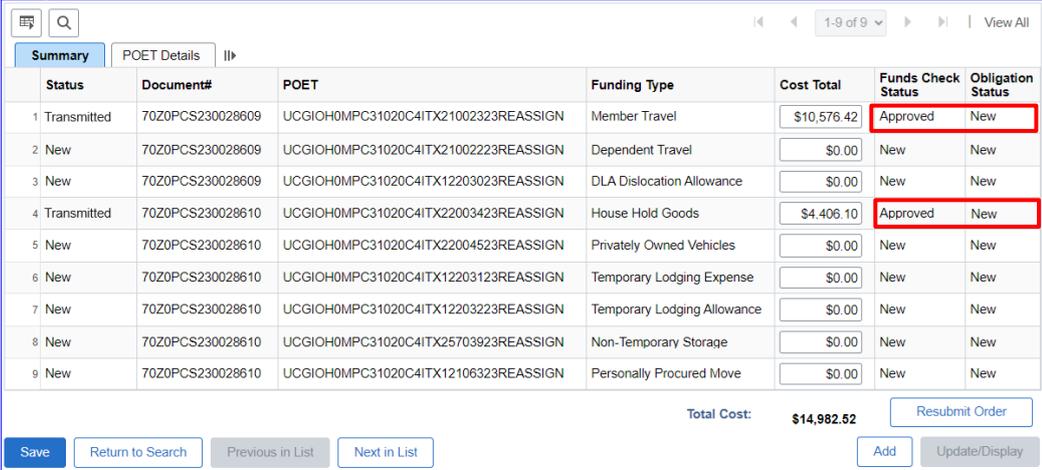
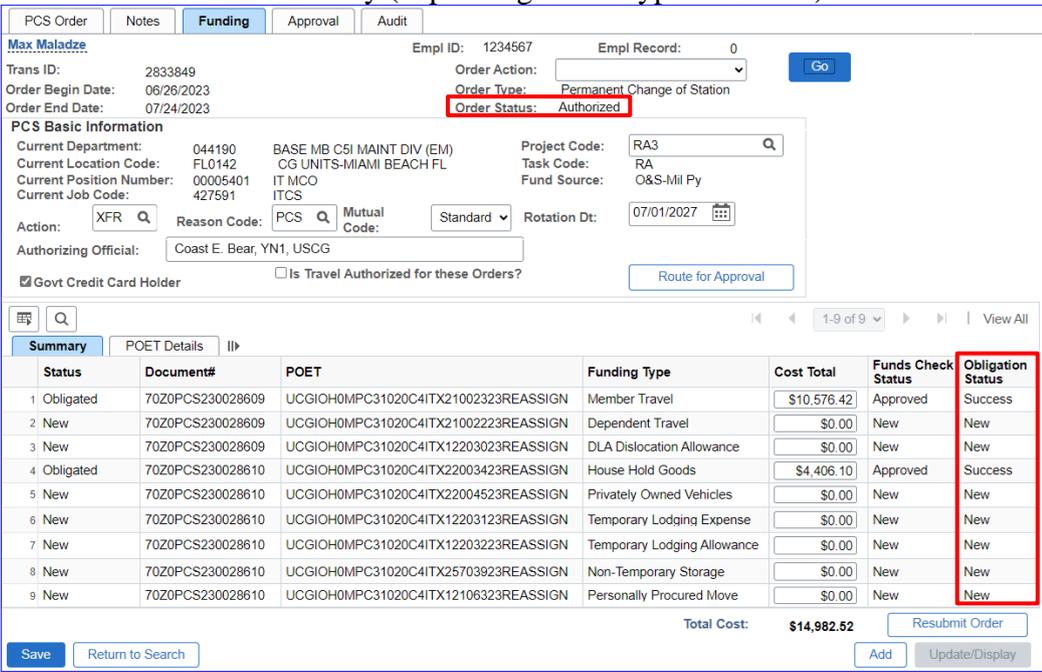
Procedures See below.

Step	Action																																																																						
<p><b>1</b></p>	<p><b>Orders Status indicates Awaiting \$:</b></p>  <p>The screenshot shows a PCS Order form for Max Maladze. The 'Order Status' is highlighted in red and reads 'Awaiting \$'. Other details include: Empl ID: 1234567, Empl Record: 0, Trans ID: 2833849, Order Begin Date: 06/26/2023, Order End Date: 07/24/2023, Order Type: Permanent Change of Station, Project Code: RA3, Task Code: RA, Fund Source: O&amp;S-Mil Py, and Action: XFR. There are buttons for 'Go', 'Route for Approval', and 'Govt Credit Card Holder'.</p>																																																																						
<p><b>2</b></p>	<p><b>First:</b> Verify FSMS is up and running. For example, if FSMS is scheduled to go down at 2100 EST and the Orders are submitted for a funds check at 2115 EST, the funds check will fail, and the Order will remain in an Awaiting \$ status.</p> <p><b>Second:</b> Upon verification FSMS is active, click <b>Resubmit Order</b>. If the status does not change, wait a bit longer and try again.</p>  <p>The screenshot shows a table of PCS orders. The 'Resubmit Order' button is highlighted in red. The table has columns for Status, Document#, POET, Funding Type, Cost Total, Funds Check Status, and Obligation Status. The total cost is \$14,982.52.</p> <table border="1" data-bbox="327 1265 1372 1624"> <thead> <tr> <th>Status</th> <th>Document#</th> <th>POET</th> <th>Funding Type</th> <th>Cost Total</th> <th>Funds Check Status</th> <th>Obligation Status</th> </tr> </thead> <tbody> <tr> <td>1 Obligated</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX21002323REASSIGN</td> <td>Member Travel</td> <td>\$10,576.42</td> <td>Fail</td> <td>New</td> </tr> <tr> <td>2 New</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX21002223REASSIGN</td> <td>Dependent Travel</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>3 New</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX12203023REASSIGN</td> <td>DLA Dislocation Allowance</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>4 Obligated</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX22003423REASSIGN</td> <td>House Hold Goods</td> <td>\$4,406.10</td> <td>Fail</td> <td>New</td> </tr> <tr> <td>5 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX22004523REASSIGN</td> <td>Privately Owned Vehicles</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>6 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12203123REASSIGN</td> <td>Temporary Lodging Expense</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>7 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12203223REASSIGN</td> <td>Temporary Lodging Allowance</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>8 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX25703923REASSIGN</td> <td>Non-Temporary Storage</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>9 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12106323REASSIGN</td> <td>Personally Procured Move</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> </tbody> </table>	Status	Document#	POET	Funding Type	Cost Total	Funds Check Status	Obligation Status	1 Obligated	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002323REASSIGN	Member Travel	\$10,576.42	Fail	New	2 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002223REASSIGN	Dependent Travel	\$0.00	New	New	3 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX12203023REASSIGN	DLA Dislocation Allowance	\$0.00	New	New	4 Obligated	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22003423REASSIGN	House Hold Goods	\$4,406.10	Fail	New	5 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22004523REASSIGN	Privately Owned Vehicles	\$0.00	New	New	6 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203123REASSIGN	Temporary Lodging Expense	\$0.00	New	New	7 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203223REASSIGN	Temporary Lodging Allowance	\$0.00	New	New	8 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX25703923REASSIGN	Non-Temporary Storage	\$0.00	New	New	9 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12106323REASSIGN	Personally Procured Move	\$0.00	New	New
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Procedures,  
continued

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<p><b>3</b></p>	<p>If the Order successfully processes through FSMS, the <b>Funds Check Status</b> will update to ‘Approved’ and the <b>Obligation Status</b> will indicate ‘New’.</p> <p><b>NOTE:</b> If the <b>Funds Check Status</b> ‘fails’, you will need to wait a bit and repeat Step 2.</p>  <table border="1"> <thead> <tr> <th>Status</th> <th>Document#</th> <th>POET</th> <th>Funding Type</th> <th>Cost Total</th> <th>Funds Check Status</th> <th>Obligation Status</th> </tr> </thead> <tbody> <tr> <td>1 Transmitted</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX21002323REASSIGN</td> <td>Member Travel</td> <td>\$10,576.42</td> <td>Approved</td> <td>New</td> </tr> <tr> <td>2 New</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX21002223REASSIGN</td> <td>Dependent Travel</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>3 New</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX12203023REASSIGN</td> <td>DLA Dislocation Allowance</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>4 Transmitted</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX22003423REASSIGN</td> <td>House Hold Goods</td> <td>\$4,406.10</td> <td>Approved</td> <td>New</td> </tr> <tr> <td>5 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX22004523REASSIGN</td> <td>Privately Owned Vehicles</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>6 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12203123REASSIGN</td> <td>Temporary Lodging Expense</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>7 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12203223REASSIGN</td> <td>Temporary Lodging Allowance</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>8 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX25703923REASSIGN</td> <td>Non-Temporary Storage</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>9 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12106323REASSIGN</td> <td>Personally Procured Move</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> </tbody> </table>	Status	Document#	POET	Funding Type	Cost Total	Funds Check Status	Obligation Status	1 Transmitted	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002323REASSIGN	Member Travel	\$10,576.42	Approved	New	2 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002223REASSIGN	Dependent Travel	\$0.00	New	New	3 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX12203023REASSIGN	DLA Dislocation Allowance	\$0.00	New	New	4 Transmitted	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22003423REASSIGN	House Hold Goods	\$4,406.10	Approved	New	5 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22004523REASSIGN	Privately Owned Vehicles	\$0.00	New	New	6 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203123REASSIGN	Temporary Lodging Expense	\$0.00	New	New	7 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203223REASSIGN	Temporary Lodging Allowance	\$0.00	New	New	8 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX25703923REASSIGN	Non-Temporary Storage	\$0.00	New	New	9 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12106323REASSIGN	Personally Procured Move	\$0.00	New	New
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<p><b>4</b></p>	<p>Once the <b>Funds Check Status</b> indicates Approved. Exit (refresh) the Order and re-open. The <b>Obligation Status</b> will read “Success” and the <b>Order Status</b> will indicate Authorized or Ready (depending on the type of Orders).</p>  <p>PCS Order   Notes   <b>Funding</b>   Approval   Audit</p> <p>Max Matadze   Empl ID: 1234567   Empl Record: 0</p> <p>Trans ID: 2833849   Order Action: [Go]</p> <p>Order Begin Date: 06/26/2023   Order Type: Permanent Change of Station</p> <p>Order End Date: 07/24/2023   <b>Order Status: Authorized</b></p> <p><b>PCS Basic Information</b></p> <p>Current Department: 044190 BASE IMB C5I MAINT DIV (EM)   Project Code: RA3</p> <p>Current Location Code: FL0142 CG UNITS-MIAMI BEACH FL   Task Code: RA</p> <p>Current Position Number: 00005401 IT MCO   Fund Source: O&amp;S-Mil Py</p> <p>Current Job Code: 427591 ITCS</p> <p>Action: XFR   Reason Code: PCS   Mutual Code: Standard   Rotation Dt: 07/01/2027</p> <p>Authorizing Official: Coast E. Bear, YN1, USCG</p> <p><input checked="" type="checkbox"/> Govt Credit Card Holder <input type="checkbox"/> Is Travel Authorized for these Orders?</p> <table border="1"> <thead> <tr> <th>Status</th> <th>Document#</th> <th>POET</th> <th>Funding Type</th> <th>Cost Total</th> <th>Funds Check Status</th> <th>Obligation Status</th> </tr> </thead> <tbody> <tr> <td>1 Obligated</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX21002323REASSIGN</td> <td>Member Travel</td> <td>\$10,576.42</td> <td>Approved</td> <td>Success</td> </tr> <tr> <td>2 New</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX21002223REASSIGN</td> <td>Dependent Travel</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>3 New</td> <td>70Z0PCS230028609</td> <td>UCGIOH0MPC31020C4ITX12203023REASSIGN</td> <td>DLA Dislocation Allowance</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>4 Obligated</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX22003423REASSIGN</td> <td>House Hold Goods</td> <td>\$4,406.10</td> <td>Approved</td> <td>Success</td> </tr> <tr> <td>5 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX22004523REASSIGN</td> <td>Privately Owned Vehicles</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>6 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12203123REASSIGN</td> <td>Temporary Lodging Expense</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>7 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12203223REASSIGN</td> <td>Temporary Lodging Allowance</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>8 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX25703923REASSIGN</td> <td>Non-Temporary Storage</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> <tr> <td>9 New</td> <td>70Z0PCS230028610</td> <td>UCGIOH0MPC31020C4ITX12106323REASSIGN</td> <td>Personally Procured Move</td> <td>\$0.00</td> <td>New</td> <td>New</td> </tr> </tbody> </table>	Status	Document#	POET	Funding Type	Cost Total	Funds Check Status	Obligation Status	1 Obligated	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002323REASSIGN	Member Travel	\$10,576.42	Approved	Success	2 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX21002223REASSIGN	Dependent Travel	\$0.00	New	New	3 New	70Z0PCS230028609	UCGIOH0MPC31020C4ITX12203023REASSIGN	DLA Dislocation Allowance	\$0.00	New	New	4 Obligated	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22003423REASSIGN	House Hold Goods	\$4,406.10	Approved	Success	5 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX22004523REASSIGN	Privately Owned Vehicles	\$0.00	New	New	6 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203123REASSIGN	Temporary Lodging Expense	\$0.00	New	New	7 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12203223REASSIGN	Temporary Lodging Allowance	\$0.00	New	New	8 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX25703923REASSIGN	Non-Temporary Storage	\$0.00	New	New	9 New	70Z0PCS230028610	UCGIOH0MPC31020C4ITX12106323REASSIGN	Personally Procured Move	\$0.00	New	New
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