







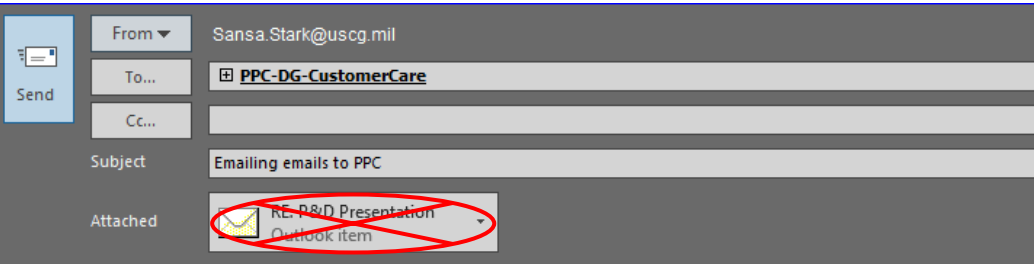






## Adding Supporting Documents to PPC Help Tickets, Continued

Procedures,  
continued

Step	Action
7	<p>To attach documentation via a PPC-DG-CustomerCare email, click/find the link to the Customer Care branch webpage and refer to the below steps:</p> <ul style="list-style-type: none"> <li>• <b>DO NOT</b> send an email within the email.</li> <li>• <b>DO NOT</b> copy the image directly into the email.</li> <li>• Add it as an <b>Attachment</b>. See below.</li> </ul>  <p>DO NOT COPY/DROP EMAILS AS AN ATTACHMENT WHEN SENDING IN A HELP TICKET TO THIS EMAIL ADDRESS!! THEY DO NOT OPEN!!</p> <p>-----Original Message-----            From: Stark, Arya YNC &lt;<a href="mailto:Arya.Stark@uscg.mil">Arya.Stark@uscg.mil</a>&gt;            Sent: Wednesday, March 6, 2019 7:57 AM            To: Stark, Bran &lt;<a href="mailto:Bran.Stark@uscg.mil">Bran.Stark@uscg.mil</a>&gt;            Subject: FW: P&amp;D Presentation</p> <p>Bran,</p> <p>Have you had a chance to share this idea for training with anyone on your team yet?</p> <p>/v/r</p> <p>Thank you,</p> <p>Sansa Stark Training Specialist</p> 