Orders in Awaiting $ Status

Introduction   This guide provides the procedures to resolve Orders stuck in an Awaiting $ status in Direct Access (DA).

IMPORTANT   It is important to verify the status of FSMS prior to attempting to 'fix' any Order stuck in an Awaiting $ status. To check the status of FSMS, check out the System Status Announcements here:
https://uscg.sharepoint-mil.us/sites/HQ-FMPS-FSMS-System-Status/Lists/FSMSSystemStatus/AllItems.aspx

Funds Check Status Fails   There are various reasons for orders getting stuck in Awaiting $ Status. Most can be resolved at the unit level. **This only applies to CG members. Tickets will need to be submitted for others, such as PHS Officers.**
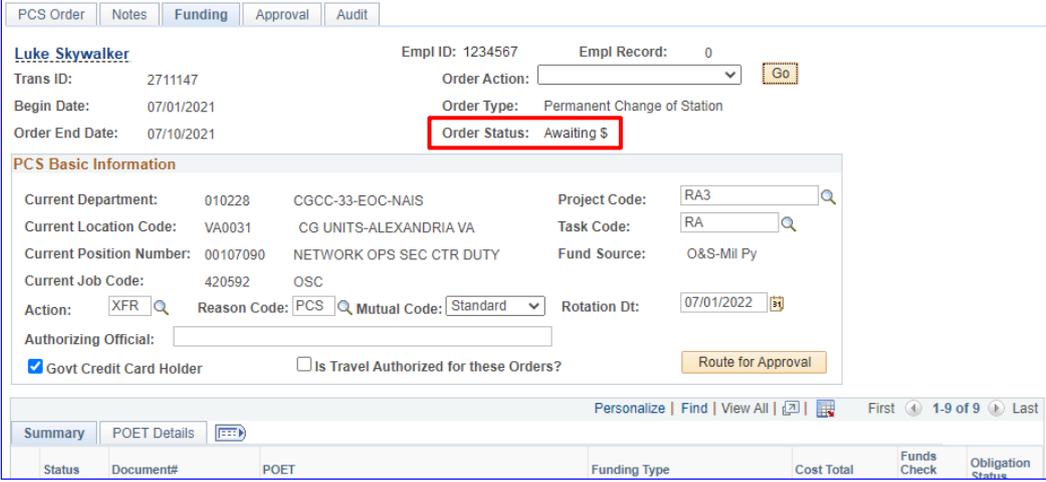
When "Resubmit Order" is pressed, DA will first do a funds check to ensure funds are available. **This funds check may fail for various reasons, two being no funds available or connectivity errors**. If on the orders the Funds Check Status reads "Fail" and the Obligation Status reads "New" (example below), it is most likely caused by one of these two issues.

	Status	Document#	POET	Funding Type	Cost Total	Funds Check Status	Obligation Status
1	Transmitted	70Z0PCS220054385	UCGIOH0MPC12115CMDCD21002322REASSIGN	Member Travel	$223.40	Fail	New
2	New	70Z0PCS220054385	UCGIOH0MPC12115CMDCD21002222REASSIGN	Dependent Travel	$0.00	New	New
3	Transmitted	70Z0PCS220054386	UCGIOH0MPC12115CMDCD22003422REASSIGN	House Hold Goods	$2,211.75	Fail	New
4	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD22004522REASSIGN	Privately Owned Vehicles	$0.00	New	New
5	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD12203122REASSIGN	Temporary Lodging Expense	$0.00	New	New
6	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD12203222REASSIGN	Temporary Lodging Allowance	$0.00	New	New
7	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD25703922REASSIGN	Non-Temporary Storage	$0.00	New	New
8	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD12106322REASSIGN	Personally Procured Move	$0.00	New	New
9	Transmitted	70Z0PCS220054385	UCGIOH0MPC12115CMDCD12203022REASSIGN	DLA Dislocation Allowance	$2,262.31	Fail	New

Total Cost: $4,697.46   Resubmit Order
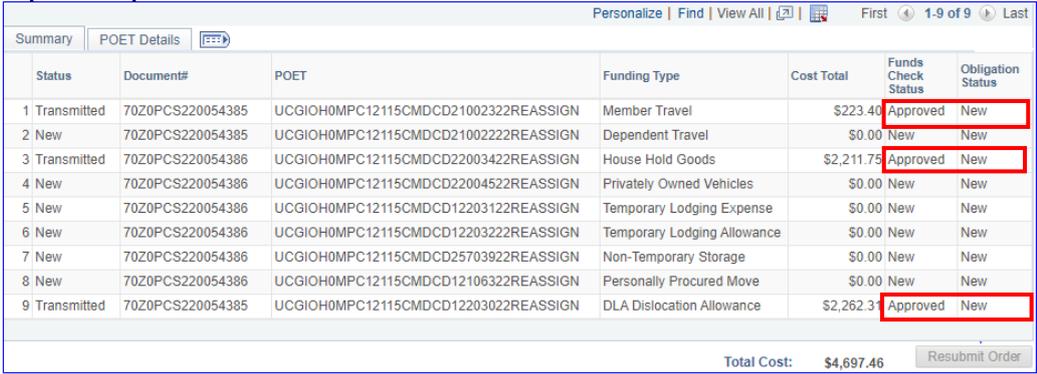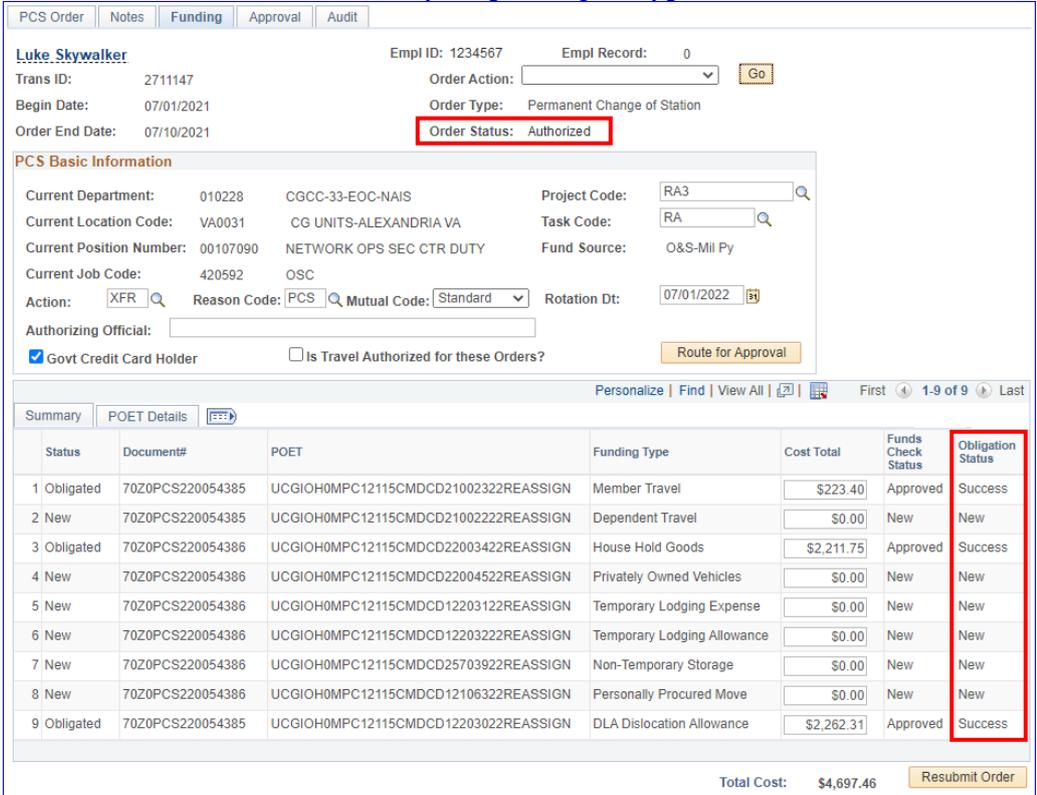
Orders in Awaiting $ Status, Continued

Procedures   See below.

Step	Action
1	Order Status indicates **Awaiting $**: PCS Order | Notes | Funding | Approval | Audit **Luke Skywalker** Empl ID: 1234567 Empl Record: 0 [Go] Trans ID: 2711147 Order Action: [▾] Begin Date: 07/01/2021 Order Type: Permanent Change of Station Order End Date: 07/10/2021 **Order Status: Awaiting $** **PCS Basic Information** Current Department: 010228 CGCC-33-EOC-NAIS Project Code: RA3 Current Location Code: VA0031 CG UNITS-ALEXANDRIA VA Task Code: RA Current Position Number: 00107090 NETWORK OPS SEC CTR DUTY Fund Source: O&S-Mil Py Current Job Code: 420592 OSC Action: XFR Reason Code: PCS Mutual Code: Standard Rotation Dt: 07/01/2022 Authorizing Official: ☑ Govt Credit Card Holder ☐ Is Travel Authorized for these Orders? [Route for Approval] Personalize | Find | View All | 🔄 | 📊 First ◀ 1-9 of 9 ▶ Last Summary | POET Details Status | Document# | POET | Funding Type | Cost Total | Funds Check | Obligation Status
2	**First:** Verify FSMS is up and running. For example, if FSMS is scheduled to go down at 2100 EST and the Orders are submitted for a funds check at 2115 EST, the funds check will fail, and the Order will remain in an Awaiting $ status. **Second:** Upon verification FSMS is active, click **Resubmit Order**. If the status does not change, wait a bit longer. |	Status	Document#	POET	Funding Type	Cost Total	Funds Check Status	Obligation Status
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1	Transmitted	70Z0PCS220054385	UCGIOH0MPC12115CMDCD21002322REASSIGN	Member Travel	$223.40	Fail	New
2	New	70Z0PCS220054385	UCGIOH0MPC12115CMDCD21002222REASSIGN	Dependent Travel	$0.00	New	New
3	Transmitted	70Z0PCS220054386	UCGIOH0MPC12115CMDCD22003422REASSIGN	House Hold Goods	$2,211.75	Fail	New
4	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD22004522REASSIGN	Privately Owned Vehicles	$0.00	New	New
5	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD12203122REASSIGN	Temporary Lodging Expense	$0.00	New	New
6	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD12203222REASSIGN	Temporary Lodging Allowance	$0.00	New	New
7	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD25703922REASSIGN	Non-Temporary Storage	$0.00	New	New
8	New	70Z0PCS220054386	UCGIOH0MPC12115CMDCD12106322REASSIGN	Personally Procured Move	$0.00	New	New
9	Transmitted	70Z0PCS220054385	UCGIOH0MPC12115CMDCD12203022REASSIGN	DLA Dislocation Allowance	$2,262.31	Fail	New	 Total Cost: $4,697.46 [Resubmit Order]

Orders in Awaiting $ Status, Continued

Procedures,
continued

Step	Action
3	If the Order successfully processes through FSMS, the **Funds Check Status** will update to 'Approved' and the **Obligation Status** will indicate 'New'. **NOTE:** If the Funds Check Status 'fails', you will need to wait a bit and repeat Step 2. *Personalize | Find | View All | First 1-9 of 9 Last* Summary / POET Details <table><tr><td></td><td>Status</td><td>Document#</td><td>POET</td><td>Funding Type</td><td>Cost Total</td><td>Funds Check Status</td><td>Obligation Status</td></tr><tr><td>1</td><td>Transmitted</td><td>70Z0PCS220054385</td><td>UCGIOH0MPC12115CMDCD21002322REASSIGN</td><td>Member Travel</td><td>$223.40</td><td>Approved</td><td>New</td></tr><tr><td>2</td><td>New</td><td>70Z0PCS220054385</td><td>UCGIOH0MPC12115CMDCD21002222REASSIGN</td><td>Dependent Travel</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>3</td><td>Transmitted</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD22003422REASSIGN</td><td>House Hold Goods</td><td>$2,211.75</td><td>Approved</td><td>New</td></tr><tr><td>4</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD22004522REASSIGN</td><td>Privately Owned Vehicles</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>5</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD12203122REASSIGN</td><td>Temporary Lodging Expense</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>6</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD12203222REASSIGN</td><td>Temporary Lodging Allowance</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>7</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD25703922REASSIGN</td><td>Non-Temporary Storage</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>8</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD12106322REASSIGN</td><td>Personally Procured Move</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>9</td><td>Transmitted</td><td>70Z0PCS220054385</td><td>UCGIOH0MPC12115CMDCD12203022REASSIGN</td><td>DLA Dislocation Allowance</td><td>$2,262.31</td><td>Approved</td><td>New</td></tr></table>Total Cost: $4,697.46 Resubmit Order
4	Once the **Funds Check Status** indicates Approved. Exit (refresh) the Order and re-open. The **Obligation Status** will read "Success' and the **Order Status** will indicate Authorized or Ready (depending on type of Orders). PCS Order / Notes / Funding / Approval / Audit **Luke Skywalker** Empl ID: 1234567 Empl Record: 0 Trans ID: 2711147 Order Action: ___ Go Begin Date: 07/01/2021 Order Type: Permanent Change of Station Order End Date: 07/10/2021 Order Status: Authorized **PCS Basic Information** Current Department: 010228 CGCC-33-EOC-NAIS Project Code: RA3 Current Location Code: VA0031 CG UNITS-ALEXANDRIA VA Task Code: RA Current Position Number: 00107090 NETWORK OPS SEC CTR DUTY Fund Source: O&S-Mil Py Current Job Code: 420592 OSC Action: XFR Reason Code: PCS Mutual Code: Standard Rotation Dt: 07/01/2022 Authorizing Official: ___ ☑ Govt Credit Card Holder ☐ Is Travel Authorized for these Orders? Route for Approval *Personalize | Find | View All | First 1-9 of 9 Last* Summary / POET Details <table><tr><td></td><td>Status</td><td>Document#</td><td>POET</td><td>Funding Type</td><td>Cost Total</td><td>Funds Check Status</td><td>Obligation Status</td></tr><tr><td>1</td><td>Obligated</td><td>70Z0PCS220054385</td><td>UCGIOH0MPC12115CMDCD21002322REASSIGN</td><td>Member Travel</td><td>$223.40</td><td>Approved</td><td>Success</td></tr><tr><td>2</td><td>New</td><td>70Z0PCS220054385</td><td>UCGIOH0MPC12115CMDCD21002222REASSIGN</td><td>Dependent Travel</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>3</td><td>Obligated</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD22003422REASSIGN</td><td>House Hold Goods</td><td>$2,211.75</td><td>Approved</td><td>Success</td></tr><tr><td>4</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD22004522REASSIGN</td><td>Privately Owned Vehicles</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>5</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD12203122REASSIGN</td><td>Temporary Lodging Expense</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>6</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD12203222REASSIGN</td><td>Temporary Lodging Allowance</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>7</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD25703922REASSIGN</td><td>Non-Temporary Storage</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>8</td><td>New</td><td>70Z0PCS220054386</td><td>UCGIOH0MPC12115CMDCD12106322REASSIGN</td><td>Personally Procured Move</td><td>$0.00</td><td>New</td><td>New</td></tr><tr><td>9</td><td>Obligated</td><td>70Z0PCS220054385</td><td>UCGIOH0MPC12115CMDCD12203022REASSIGN</td><td>DLA Dislocation Allowance</td><td>$2,262.31</td><td>Approved</td><td>Success</td></tr></table>Total Cost: $4,697.46 Resubmit Order