

# Direct Access Browser Requirements

---






**Introduction** This guide provides a list of internet browsers compatible with Direct Access (DA). This guide will also provide guidance on how to turn off pop-up blockers, necessary when attempting to access certain documents such as payslips and tax documents.

---

**Compatible Devices** Currently, only desktop and laptop computers can support Direct Access (DA) using the compatible web browsers listed below. At this time, mobile devices such as cell phones and tablets are not supported. DA is in the process of being converted and tested for use on mobile devices.

---

## Compatible Web Browsers

Browser/Version	
<p>Modzilla Firefox</p>  <p>Versions 24.x, 30.x, 38.x, 42.x, 52.x, 53.x, 60.x, and 62.x</p>	<p>Google Chrome (for Windows)</p>  <p>Versions 35.4, 43.x, 58.x, and 69.x</p>
<p>Microsoft Internet Explorer</p>  <p>Versions 9.x, 10.x, and 11.x</p>	<p>Microsoft Edge</p>  <p>Versions 20.10240, 25.10586, 39.14986, and 42.17134</p>
<p>Apple Safari (for OS X)</p>  <p>Versions 6.x, 7.x, 8.x, and 9.x</p>	

---

## Turning off Pop-up Blockers

---

### Introduction

This section provides the procedures for turning off pop-up blockers to allow for the viewing and printing of payslips and tax documents in Direct Access (DA).

---

### Google Chrome (for Windows)



- 1) Click the **Customize and Control Google Chrome** menu (the 3 dots located in the upper right corner of the browser).
  - 2) Select **Settings**.
  - 3) Scroll to the bottom of the list and click **Advanced**.
  - 4) Locate **Privacy and Security** section and click **Content Settings** button.
  - 5) Select **Pop-ups and redirects**.
  - 6) Click the **Blocked (recommended)** switch.
- 

### Microsoft Internet Explorer



- 1) Click the **Tools** menu (the gear icon located in the upper right corner of the browser).
  - 2) Select **Internet options**.
  - 3) Select the **Privacy** tab.
  - 4) Uncheck the Turn on Pop-up Blocker box.
  - 5) Click **OK**.
- 

### Modzilla Firefox



- 1) Click **Open menu** (the three bars located in the upper right corner of the browser).
  - 2) Click **Options** (or Preferences depending on the version begin used).
  - 3) Select **Privacy & Security** (located on the left side of the page).
  - 4) Scroll down the page and uncheck **Block pop-up windows** box.
  - 5) Close and relaunch Firefox browser.
- 

### Microsoft Edge



- 1) Click the **More** button (the three dots located in the upper right corner of the browser).
  - 2) Select **Settings**.
  - 3) Scroll down and select **View Advanced Settings**.
  - 4) Click the **Block pop-ups** switch to off.
- 

### Apple Safari



- 1) Click the **Safari** menu.
  - 2) From the drop-down menu, select **Preferences**.
  - 3) Select **Security**.
  - 4) Uncheck the **Block pop-up windows** box.
-