

August Top 10 Tuesday Q & A

Q: Leave sold overpayment and member has to pay back full amount. How do taxes get reimburse?

A: This occurs when the member does their taxes.

Q: Isn't a waiver or remission appealable?

A: A remission is not appealable as per the Pay Manual. Denied waivers can be appealed through the Defense Office of Hearings and Appeals (DOHA). The appeal process is sent with the waiver denial.

Q: What is the timeframe for the letter of overpayment notification? Say a member gets overpaid on August 1, 2017. When will they be notified they were overpaid so they can contact PPC and pay it off?

A: If a member was overpaid on August 1st, the Notice of Overpayment or payslip remark should show up by October 1st.

Q: So if a member notices they are overpaid for BAH, was receiving BAH but went into quarters two weeks prior, they can contact PPC to make that payment?

A: There has to be an established EABP row for the in-service debt before we can apply any payments to it. We recommend the member sets the money aside so they can pay it off once the debt is established in DA.

Q: Would you mind reiterating #6 (liquidation schedules) in regards to "30 days and 60 days...is that the time frame that the debt is anticipated to be paid back by the member?"

A: No. That's the timeframe of when the liquidation will begin or will start coming out of their pay. This will also be the begin date of the EABP row.

Q: Do we know what percentage of overpayments are unavoidable? For example, a member receiving bah reports in and receives gov't housing after a SPO data entry cutoff.

A: From the MAS Branch Chief: I would say approximately 23% are unavoidable mostly due to transactions right after the pay cut due to nobody's fault. Timing issue.

However, I submit to you ones that are avoidable.

Reserve orders - checking airport terminal, sorting by departure date, reporting members and starting appropriate entitlements in a timely fashion, and ensuring orders finalize by coming off the airport terminal.

PCS departures - departing members on their effective departure date or prior to pay cut for that pay calendar.

PCS arrivals - reporting members on their effective reporting date or prior to pay cut for that pay calendar.

These three transactions can all be avoided by constantly reviewing the airport terminal (using the sorting options), especially during transfer season, good comms between SPO and P&A, and receiving quality worksheets.