March Top 10 Tuesday Q & A

Q: I have had 4 personnel in receipt of OCONUS PCS orders (one through Ketchikan, one through Ptown and 2 through Honolulu). The process is still different for the three bases I have dealt with. Will PSC provide proper training and get all the entry approval points on the same page?
A: As with any new product, there is a learning curve. We did present training to the Entry Approval Points on the process and will be gathering feedback from them in May. The feedback will help us adjust the forms and refine the process in the Instruction for a better product and more consistent employment of them for AY18 use.

Q: 2000 measurement tons not 20???
A: Yes, it’s 20, not 2000. (Reference: JTR, 5336 POV SIZE LIMIT)

Q: Where’s that travel days chart located?
A: It’s on page 2 of this guide: 

Q: Can we use TLE for house hunting days?
A: Per JTR 5434, TLE is authorized when house hunting is performed after the member completes PCS travel to the new PDS (i.e., in conjunction with a PCS after arrival at the new PDS). TLE is NOT authorized for a house hunting trip taken before the member moves to the new PDS (i.e., not in conjunction with a PCS).

Q: I was wondering if PPC is aware that Sea Time Report that lists total sea time calculates different that manual calculations? With the DA upgrades back in 2014 we have lost a lot of the historical information (i.e. PCS orders, Report and Depart dates) for us to be able to manually/accurately calculate creditable sea time for certain awards (sea service ribbons, cuttermans pins, etc). Our office has found there is no way to access historical information before the transition from UTS to Web-Tpax and before DA was updated (and JUMPS was decommissioned). Recently when trying to calculate Creditable Sea time for a second sea service ribbon we were unable to verify the number of days listed in the DA Sea Time Report and our Manual calculations. This is all completely unrelated to PCS travel, but I do think this would make for an extremely helpful Top 10.
A: There are several known issues regarding sea time balances, but since this top is unrelated to PCS, please email us directly or submit a trouble ticket.

Q: I have a mbr who is in receipt of OCONUS PCS orders. The mbr and his depns will take lv enroute in Milwaukee. The mbr will not be shipping their POVs but will store them at their parents’ residence. Is the mbr auth tvl entitlements from current PDS to their leave destination? Also, can the mbr fly from leave destination to their OCONUS PDS? Follow up from my previous question... mbr is transferring from TX to England; can the mbr receive entitlements from TX to lv destination - Milwaukee and fly from Milwaukee to England?
A: YN3, you should submit a trouble ticket for specific member scenarios because we need to see their orders.

Q: Where can we get information about a partial PPM or can someone talk about that?

Q: What about boats longer than 14 ft?
A: Per JTR 5182, there is excess cost for transporting boats bigger than 14 feet as HHG.

Q: What is the maximum days you can use TLE? I was under the impression 10 days was the maximum authorized. On the slide it said "60 days". Is this correct?
A: Per JTR 5434, E1, The maximum temporary TLE increase period is 60 days for a PCS to a CONUS PDS for which the Secretaries Concerned have collectively prescribed a temporary increase due to:
a. A major disaster (PDS must be located in a Presidentially declared disaster area), or
b. A sudden increase in the number of members assigned to the PDS.
Q: If a member is departing with dependents from Puerto Rico to Seattle and ships their vehicle to Atlanta and drives from the VPC in Atlanta to Seattle will they be entitled to malt and per diem from Atlanta to Seattle? Even if they go on leave in Texas for 5 days?
A: Yes, if authorized on the orders.

Q: Where do we find POV shipping points for OCONUS?
A: A list of vpc locations can be found at https://www.pcsmypov.com/Locations and more information can be found at http://www.move.mil/dod/before_you_begin/private_owned_vehicles.cfm.

Q: Are we able to do PPM TVL claims in TPAX, or just HHG claims?
A: Neither one of these are done in TPAX since they are handled by FINCEN.

Q: For the certified weight ticket, is there a web site that lists approved sites?
A: http://www.move.mil/common/locator_maps/scale.cfm

Q: What if member wants to separate in lieu of orders?
A: You must meet specific criteria for early separation IAW Military Separations, COMDTINST M1000.4. If a member does not obliserv for PCS orders within 5 days, the assignment officer has several options including: direct execution of orders without obliserv or leave you at your current unit until your expiration of enlistment. If you remain at your unit, you may not be able to extend or reenlistment without PSC approval.

Q: If a member ships vehicle CONUS with dependents will the member be responsible for the excess cost incurred?
A: The cost to ship one POV cannot exceed the combined calculated MALT rate of driving two vehicles. If the cost of shipping exceeds this amount, the member is responsible for the additional cost and will be required to reimburse the govt.

Q: One member can receive MALT for up to two vehicles, correct? (Mbr will drive one vehicle to new PDS and a friend will drive second vehicle.)
A: PCS MALT has to be for an authorized official traveler in the other vehicle for example an infant in a second POC driven by Grandma...the infant is a dependent on the orders but Grandma is not a dependent...the MALT can still be reimbursed for the second vehicle because it is "used" by the infant dependent (IAW CG-1332 determination).

Q: On a partial dity move, will they move atvs or snowmobiles?
A: Those can be included in your Household Goods, not to exceed the maximum weight allowance.

Q: If a member is doing a partial dity and wants to take their boat prior to moving, will they get reimbursed?
A: Yes, as long as it’s authorized on your orders.

Q: Where can I find the job aids for tpax?
A: The E-Learning tab is the best place to start at https://www.uscg.mil/ppc/tvl.asp.

Q: Will COT leave be addressed at a later date or did I miss that?
A: Yes, COT travel can be processed in TPAX. It has to be authorized on the order information tab or it will not be an option. COT leave is addressed in the PCS user guide as well as a separate COT Supplemental Claim user guide.
Q: Member married to member no dependents going to Alaska. One lives on east coast the other on the west coast...if one of them ships a POV would they still get travel days and per diem or GTR?
A: They each get their full entitlements as a member. It's basically a case-by-case basis depending on how they choose to get there. If one member is shipping a vehicle, then they would be a passenger in the other vehicle and won’t get MALT. But if it is the east coast member shipping, we won’t pay them to go meet the west coast member and then drive up to AK. They would be limited to the GTR. If there’s ever a question, submit a trouble ticket BEFORE you PCS so you don't get an incorrect amount of money upfront and then end up with a travel debt.

Q: Member flying to new unit, do they still get 4 days proceed time as long as the orders don't state proceed without delay etc?
A: Yes.