

May Top 10 Tuesday Q & A

Q: Will reserve members who get voluntary ados-ac orders receive travel days for travel to and from their ados unit if only for 180 days?

A: Yes. The length of the orders doesn't matter, but must be authorized on the orders.

Q: On the notification section that is very important how would that affect the card issuance for dependents?

A: When the orders are authorized, notification is sent to DMDC for DEERS updates. That's how you get the ID cards.

Q: I thought this was a non-functional/inaccurate report Charlie?

A: It's fully functional and accurate. We encourage all to use the CG_RSV_ORD_DISCREPANCIES report. There are some errors that have tickets here at PPC to clean up old orders that are hung up, most of them because of the Push Back issue. It's an excellent report, lots of resources have been thrown at it from PPC.

Q: Why don't the cancelled orders fall out of the system?

A: So we can retain a history of orders.

Q: Where would we go to contact that other branch of service?

A: It is both members' responsibility to communicate with their SPO.

Q: I need assistance with a compliance issue: I have a member scheduled to re-enlist June 16. He cannot submit his ADT-AT request in time for the May 31 (LAST Day to submit ADT-AT requests for FY17) deadline. What are our options?

A: From the DXR: I would talk to your friendly dxr office to clear with them that you have an issue with a member.

Q: Missed it, when do reserves on AD get BAS?

A: ALWAYS!

Q: On the member balance report, what if the total years doesn't add all the check boxes? When will this be fixed in DA?

A: There is a known issue where sometimes the qualifying years are not calculating correctly for the total years. Programmers are working on it. Please submit a ticket if you are having this issue.

Q: Can the member amend his/her own ADT-AT orders?

A: No.

Q: I lost connection during several periods of the presentation, just want to ensure, especially for those that are reserves, that the points for Anniversary is 50 points but those working towards point based awards (enlisted) need 70 points.

A: If you are talking about the Good Conduct Award, yes. They need 70 points for three consecutive years.

Q: How long does the process take for DMDC to update a member's profile in RAPIDS? Often times members are complaining that their profiles are not updated even after some time has passed.

A: From Mike Lumbag (CG-1B1): We report EID Notification Dates to DMDC at the Authorized stage in the orders. If it doesn't update, contact Jacqueline Smith at CG-PSC.

Q: Will there be any in depth procedure guides for SPO's regarding title 14 and title 10 orders? I'm speaking more on the order notes.

A: No. All Reserve Orders are processed the same way. Order Notes auto-populate for Title 10 and Title 14.

Q: What about fiscal row not reflecting anniversary time?

A: The Fiscal Year section is only there to assist members in seeing how close they are to completing 48 paid drills.

Q: Why are you not able to view previous fiscal years...only last 4?

A: This was new functionality that came out with the latest release.