

Words of Wisdom Wednesday 19 September, 2019

Questions and Answers

Q: Would like to follow-up on how reservists will not be overpaid when orders end during a pay cycle.

A: There is a program called the Reserve Order Integration (ROI) process, that is ran just prior to PPC performing finalization of pay for that pay cycle. This program will search DA for all “short-term” Reserve orders that have an ending date between running the program and the end of the pay calendar. This program will search and set the orders to a Finished status on the actual ending date. For example, if orders were to end on the 12th of a month and PPC runs the ROI process on the 8th, prior to Finalization, the orders will be set to finish for the 12th and the members pay will be calculated through the 12th of that month. They should NOT be paid for 13-15th of that month. SPOs should NOT rely on the ROI process and should depart the member and approve the orders on the last day of the orders.

Q: I have a member on Title 10 orders for the Southwest Border mobilization. Prior to deployment, the member performed IDT drills that were not processed in time and they were approved while on active duty. What needs to be done to ensure the member receives IDT drill pay?

A: When IDTs are approved in DA while a member is on active duty orders and is in an active duty “USCG” pay group (view on Payroll Tab in members Job Data), the drills will not process for payment. You can also check the members pay calculation results where you will see the IDT tried to process on an Active Duty pay calendar (CG ACT). The IDT will not pay. The drill should be deleted and reentered after the member returns to a Reserve (CG RSV) pay group. Timely, Accurate and Sequential submission of reserve pay transactions is critical.

Q: Why do longevity increases for a Reservist while on Active Duty, put them back to a Reserve pay group and stop their AD pay?

A: This is a known issue and occurs more often than reported. We first must understand that Longevity Job Data rows are created on the finalization prior to the longevity.. For end- month finalization that usually occurs on or about the 20th of the month, and on or about the 10th for mid-month.

We will use end-month as an example. OOA the 20th of a month (check PPC MAS finalization payroll chart for exact dates) a member’s Job Data row for the longevity is created (check the create date on members job data row), and uses the PREVIOUS job data row for the members pay-group. In almost all cases, it is USCG RSV. IF a member begins Reserve Active Duty any-time after the 20th, but BEFORE the longevity date, the members AD pay will process up to the Longevity date, then stop. When this occurs, the SPO must submit a PPC help ticket for a manual adjustment to all subsequent Job Data rows from the longevity row through the Reserve Order End date.

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Q: Where can we find the link for the previous Reserve pay webinar?

A: Here is the link for the previous Reserve webinar session and the Q&A from that session:

Webinar - <https://dhsconnect.connectsolutions.com/pfihhok8lnjo/>

Q&A - <https://www.dcms.uscg.mil/Portals/10/CG->

[1/PPC/TRAINING/2019Wednesdays/QAAugust19.pdf?ver=2019-08-26-150700-730](https://www.dcms.uscg.mil/Portals/10/CG-1/PPC/TRAINING/2019Wednesdays/QAAugust19.pdf?ver=2019-08-26-150700-730)

Q: Is the 3PM manual being updated?

A: Yes, it is all being updated. The Reserve chapter is currently being routed for concurrent clearance.