

Phase D
"Maintenance"

Casualty Assistance Calls Officer (CACO)
Action Checklist and
After Action Report (AAR) -
specific actions to be considered
as a casualty case progresses through typical phases

Tally 15 23 Feb 2009 - Beta 3 version
Phase

Action #	A	B	C	D	Maintenance - Month 2 and forward
4					Bereavement Counselling
5	█				Book (optional) <i>Grief Recovery Handbook</i> , J.W. James & R. Friedman. 1998
6	█				Book (optional) <i>Military Widow: A survival guide</i> , J. Steen & R. Asaro. 2006
7	█				Book (optional) <i>When Children Grieve</i> , J.W. James & R. Friedman. 2001
8					CACO After Action Report (AAR) (used throughout case) (NLT 90th day, send to DAO)
17	█	█			Dependents & Indemnity Compensation (DIC, from VA)
21	█	█			Education - Scholarship information - CG Foundation & CG-1112
22	█	█			Education – VA Dependents Educational Program (DEA)
24					Employee Assistance Program (EAP)
33					Military investigations
48	█	█			Social Security Benefits - document, apply, receive, verify
52	█				Survivor’s Guide to Benefits, Chapter 6, Additional Resources
54	█	█			Travel of dependents to Home Of Selection (HOS)
60	█				Veterans Administration (VA) Casualty Assistance Coordinator (CAC)
63	█				Death gratuity - conversion within 1 year to a Roth IRA or education savings account