

JKO Mobile Quickstart Guide

JKO Mobile is designed for students to take JKO courses on the go!



JKO Mobile

JKO Mobile is a mobile application ("app") that you can download to a mobile device such as a mobile phone or tablet.

With JKO Mobile, you can:

- Get the latest JKO news
- Download unclassified working aids
- Download and take unclassified courses on your mobile device

JKO Mobile Access

- The JKO Mobile App is available in both the Apple and Android app stores (search for JKO)
- JKO Mobile is compatible with the iOS 6+ and Android 4.0+ Operating Systems (OS)
- The JKO Mobile App is free to download and use
- Public & Controlled Access available

JKO Mobile PIN

The JKO Mobile App requires a Personal Identification Number (PIN) to open the app. To obtain your PIN, you will need to complete course, J7OP-US1126 on the JKO LCMS. To enroll:

1. Log on to the <https://jkodirect.jten.mil>
2. Ensure your profile has the correct organization.
3. Select "Course Catalog."
4. Enroll in J7OP-US1126.
5. Complete the course to obtain a PIN.

For any questions, please contact the JKO Help Desk at:

- Email: jkohelpdesk@jten.mil
- Phone: 757-203-5654

Public Access

- Grants the public access to:
 - Courses
 - Books
 - Videos
 - Podcasts
- Does not require a PIN
- Will NOT produce a completion certificate for completed content
- Very limited content. PIN recommended.

JKO Mobile Process

1. Complete this "Intro to JKO Mobile" course on the JKO LCMS and WRITE DOWN YOUR PIN.
2. Download the JKO Mobile app from app store, type in your PIN and download the course from the list available.
3. Course completions are sent to the desktop JKO LCMS when you have connectivity. You can get your certificate there if needed.
(You cannot get a certificate from your mobile device due to PII limitations.)

App Constraints

1. If you started a JKO course from your desktop, or from your mobile device, you will not be able to switch back and forth to complete the same course. This is a future enhancement.
2. Mobile device operating systems (OS) older than iOS 6 and Android 4.0. should work; however, there may be limitations due to technology enhancements.