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SUBJ: INSTITUTE FOR HEALTHCARE IMPROVEMENT (IHI) OPEN SCHOOL PROGRAM

1. The IHI Open School Program is a web-based training program that includes 22 courses on a range of healthcare topics. The goal of the Open School is to assist participants develop skills to improve healthcare quality and patient safety in support of the Coast Guard Patient Centered Wellness Home.

2. All uniformed and GS physicians, dentists, physician assistants, pharmacists, nurses and medical administrators (MED-12) are highly encouraged to complete courses offered in each of the following categories: Improvement Capability, Patient Safety, Triple Aim for Populations, Person and Family Centered Care, Leadership, and Quality, Cost and Value. Each course takes approximately an hour to two hours to complete and consists of several lessons, which take 15 to 30 minutes each.

3. The IHI Open School also offers a basic certificate of completion for users who want formal recognition for their participation. Participants are encouraged but not required to obtain this certificate.

4. IHI offers Continuing Education (CE) contact hours for completion of the IHI Open School online courses. Currently, over 25 contact hours for nurses, physicians, and pharmacists are available. Courses are also approved by the National Association for Healthcare Quality (NAHQ) to provide CPHQ CE credit. No CE is available for dentists.

5. Detailed registration information is available on the CG-1122 website at [http://wwwstage.uscg.mil/hq/cg1/cg112/cg1122/docs/pdf/IHI\(UNDERSCORE\)Registration.pdf](http://wwwstage.uscg.mil/hq/cg1/cg112/cg1122/docs/pdf/IHI(UNDERSCORE)Registration.pdf).

6. Questions pertaining to this message should be directed to CDR Aaron Middlekauff, (202) 475-5185, email: [Aaron.P.Middlekauff\(AT\)uscg.mil](mailto:Aaron.P.Middlekauff(AT)uscg.mil).

7. CAPT Erica Schwartz, Chief, Office of Health Services, sends.

8. Internet release authorized.

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