

Subj: 2023 Annual Report of CGNRC

2023 CG National Retiree Council Priorities				
Item	Priority	Topic – Objective	Discussion	Action
1	1	Sustain open lines of communication between CCG and CG Retiree Community.	Council’s mission and top priority.	CGNRC Chairs brief CCG, MCPOCG, DCMS, & CG-1M on retiree issues, priorities, needs. Continue to explore avenues to improve communications, leveraging <i>The Long Blue Line</i> , e-mail, websites, social media, etc.
2	1	Develop CG Retiree Final Affairs reference.	CG retirees & survivors need consolidated reference to help in managing final affairs.	Develop final affairs reference, including items to be addressed prior to a retiree’s death, actions to be taken immediately upon a retiree’s death, and subsequent affairs (e. g. internment, SBP, etc.). The guide will include needed checklists.
3	1	Rally retirees in support of recruiting efforts.	CCG/MCPOCG call for retiree support in addressing acute workforce shortages and meeting recruiting goals.	Partner with CGRC/IMT, Recruiting Liaisons, CG units, and retirees in support of recruiting efforts. Leverage <i>The Long Blue Line</i> , e-mail, websites, social media, etc.
4	1	Promote PPC Retiree & Annuitant Services (RAS) improvements.	CG Retirees & Annuitants report continued difficulties in getting needed support from PPC-RAS. RET-2 are requesting retired pay estimate prior to transfer to RET-1.	Monitor/keep CCG informed on retiree issues with PPC-RAS and improvements (e. g. new phone system, SBP processing). Ensure CG Reservist retiree issues are represented. Continue to liaison between the CG Retiree Community and PPC.
5	1	Monitor AEW processing and VA Compensation in Access (DA)	PPC has eliminated AEW backlog, now processing in under 90 days. However, PPC continues to state self-imposed goal of 120 days with no codified deadline/ objective	Keep CG leadership apprised of AEW processing and planned VA Compensation in DA. Continue to press PPC to codify (in CG instruction) the 90 day deadline for processing AEWs.
6	1	Support/strengthen, Regional Retiree Councils (RRCs).	RRCs complain about lack of relevance to retirees, admin demands of CI 1800.5H, and need for individuality.	Update CI 1800.5H in alignment with the unique needs and demographics of RRCs, reducing admin burdens. Establish new RRCs in underserved areas.
7	1	Promote CG Retiree Mentoring & Transition Assistance.	New public-facing website allows transitioning members to connect with retirees mentors.	Bob Hinds confirms mentors are CG retirees. Promote website through LBL and at CG TAPS. Seek CG funds for website costs and evaluate ROI.
8	2	Increase CG Retiree Services awareness at CG TAP Seminars.	Transitioning members and retirees are often unaware of CG Retiree Services Program.	Distribute RSP Guide at TAPS and to all AD/Reserve members with retirement orders. RRCs participate in TAPS. Provide feedback on TAPS to TAP manager.
9	2	Monitor processing and authentication of Service Treatment Records (STRs).	STRs were not digitized/sent to VA 2020 – Feb 22, creating claims backlog. Reported difficulties getting authenticated STRs.	STR backlog has been eliminated and authentication is being provided to the VA. Continue to monitor and encourage/help retirees holding original STRs to return to HWSL for digitization/storage.
10	2	Promote/recognize retiree volunteerism in support of CG.	Volunteer service is in the CG DNA and well aligned with the mission of the Retiree Services Program.	Provide volunteer opportunities (e. g. RRCs, NRHD). Formally recognize volunteerism. Ensure CG leaders are briefed on retiree events and have the option to recognize retirees during travel (e. g. Challenge Coins).