



FLAG VOICE #565

Direct Access Limited Access Period December 2021

06 December 2021

Colleagues, during the month of December, Direct Access will undergo several upgrades to account for changes in the military pay system. As a result of these required changes, Direct Access will have a limited access period from December 20, 2021, through January 01, 2022. This limited access period will allow for the implementation and testing of system updates to active duty, reserve and retired military pay and entitlements that go into effect 1 January 2022. Direct Access will also be updated to meet other regulatory changes including federal and state tax requirements concerning W2 Forms and Internal Revenue Service reporting specifications.

This impacts all members of the Active and Reserve Components, Retirees, Annuitants, and civilian supervisors of military members. During the timeframe, access to self-service for all users will be unavailable. This precludes login access and thus, inability to submit absence requests, process pay or separation transactions, or process orders - to include Reserve IDT and ADT.

I appreciate the patience of you and your crews during this annual and necessary inconvenience. For further questions, please have your staff reach out to the Direct Access Program Manager, LT Brenda J. Rosado, at (202) 475-5026 or Brenda.J.Rosado@uscg.mil.

A handwritten signature in black ink, appearing to read "Eric C. Jones".

Eric C. Jones
Rear Admiral, U.S. Coast Guard
Assistant Commandant for Human Resources