

FLAG VOICE #513
Status of Child Care Subsidy Program (CCSP) transition

As was communicated over the spring and summer, we have transferred administration of the CCSP from the U.S. Department of Agriculture (USDA) to the Navy Child & Youth Programs (CYP). Additionally, as reported in [CCSP SITREP 4](#), subsidy benefit calculations were modified to ensure the maximum level of child care subsidy benefits are provided to families with the least ability to afford quality child care. RAND Corporation reported affordable, accessible, and flexible child care as one of the critical factors for retention of women in their report of the [Womens Retention Study and Holistic Analysis](#) (March, 2019). We are committed to efforts that increase retention of women in our Service and in support of our families.

Since 1 April 2019, Navy CYP has been managing the transition of families who were enrolled through USDA, in addition to processing new subsidy applications. This requires paperwork from both the families and the child care providers. The Coast Guard and Navy CYP's goal was to achieve a seamless transition, however the gap in payments is extending longer than anticipated, and I know this is taking a toll on the workforce. Navy CYP is aware of the impact of enrollment delays, and is taking action to temporarily increase their staffing (four FTE per the MOA to eight), in addition to process improvements. I am receiving weekly progress updates and I am seeing the enrollment backlog reduce.

In the meantime, if you have any families that are incurring financial hardship because of enrollment delays, our program staff, Ms. Rose Neel (rose.neel@uscg.mil) or Ms. LaMisha Epes (LaMisha.DM.Epes@uscg.mil) are standing by to help. They will work with the Navy staff to ensure urgent applications receive expedited attention. This information has also been sent to the Chief of Staff and Gold/Silver Badge networks. Additional resources can be found at: <https://www.dcms.uscg.mil/worklife/Child-Care/Child-Care-Subsidy/> or <https://elibrary.cninc-n9portal.net/familyenrollment/community-programs/>.

I appreciate your patience as we work through this transition; our team is standing by to assist as needed. Please reach out to me with questions or feedback to improve support for our personnel.



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