# The Office of Leadership (CG-128)

The DHS Leader Development Program





# **Introduction - Who We Are**

# Office of Leadership (CG-128)

- Communicate Coast Guard leadership principles through defined competencies and framework
- Establish policies for a variety of leader development courses and programs for military and civilians at all levels
- Establish requirements and funding for over 50 CG, DOD, other federal agency, and private sector courses as CG "C"-Schools and programs
- Market and communicate open opportunities for leader development and enrichment programs from DHS, CG, and others
- Manage the DHS Leader Development Program on behalf of the USCG

# DHS Leader Development Program

The DHS Leader Development Program (LDP) was established in 2010 and an overarching strategic architecture that includes:

- DHS-specific Leader Competency Model and Leader Development Framework
- Competency-based requirements and best practices by leader level ("tiers")
- Outlines courses and competencies to meet initial and annual leader level tier requirements
- Highlights formal and informal ways to meet the annual 12/12 continuous learning requirement for supervisors, managers, and executives (see slide 4 & 5 for more on 12/12)

# DHS Leader Development Framework

#### Executive

National & Global Leader

> Leading the institution

 Strategic Stewardship Lead organizational culture . What will my legacy be?

Development Plan

- · Executive Onboarding Suite
- · Capstone Core Development Experience

CAPSTONE Continuous Annual Development (12/12 Development/Leader as

Teacher "Give-Back")

#### Manager Second-level Supervisor

Leading organizations and programs

Coalitions and Collaboration

- Cross-functional Management Strategies
- Is becoming an Executive for me?

#### KEYSTONE

- · Development Plan
- · Manager Onboarding Suite
- Keystone Core Development Experience

 Continuous Annual Development (12/12 Development/Leader as Teacher "Give-Back")

#### Supervisor First-line Supervisor

Leading performance Direction and Results

- Building Engagement while Managing Resources • Is becoming a Manager for me?

#### CORNERSTONE

- · Supervisor Onboarding Suite
- Fundamentals of DHS Leadership
- · Continuous Annual Development (12/12 Development/Leader as Teacher "Give-Back")

#### Team Lead

Leading others and projects

Group Lead

- Partnership and Credibility Influence and Collaboration
- Is becoming a Supervisor for me?

## MILESTONE

- Milestone Core Development Experience
- Book of the Year (optional)
- Mentoring (optional) Supervisor Shadowing (optional)

Team Member

Individual Contributor

Leading self

- Organizational Citizenship
- Technical Leadership and Role Model
- · Is formally leading others for me?

#### FOUNDATIONS

- Foundations Core Development Experience Book of the Year (optional)
- · New Employee Orientation

- Career Coaching (optional)
- Understanding the DHS Leadership Commitment
- Communities of Practice (optional)

# DHS Leader Development Framework

## Identified 44 competencies essential for DHS leaders:

Combined existing validated OPM, DHS, and homeland security competencies

#### Homeland Security Discipline

- DHS Joint Perspective
- Leading and Working with Joint Teams
- Planning, Managing, and Conducting Joint Operations
- Intelligence and information Sharing and Dissemination

- Risk Management
- Incident Management
- Crisis Management
- Homeland Security

#### Solutions Capabilities

- Problem Solving
- Strategic Thinking
- Creative Thinking
- Critical Thinking
- Decision Making

#### **Building Engagement**

- Written Communication
- Oral Communication
- Interpersonal Skills
- Political Savvy
- Influencing/Negotiating
- Partnering

- Conflict Management
- External Awareness
- Collaborating
- Change Management
- Team Building
- Vision

#### Management Skills

- Financial Management
- Human Capital Management
- Technology Management
- Performance Management
- Leveraging Diversity

- Developing Others
- Representation
- Customer Service
- Accountability

#### Core Foundations

- Technical Proficiency
- Integrity/Honesty
- Continual Learning

- Public Service Motivation
- Self-Management
- Resilience

- Flexibility
- Entrepreneurship
- Community Preparedness and Participation
- Maintaining Global and Cultural Acuity

#### **Leader Development Program – 12/12 Annual Continuous Learning**

#### What is DHS LDP 12/12 annual continuous learning?

- 12 hours of annual competency development in core competencies outlined in the Framework (by tier), including Developing others, Human Capital Management, and Financial Management.
- 12 hours of annual Leader-As-Teacher "Give Back" 12 hours annually of giving leadership expertise to develop leadership in others. Includes mentoring, teaching, presenting or speaking at engagements, etc.

#### Who must complete the 12/12 annual continuous learning requirement?

- 12/12 Continuous Learning is specifically required for **all** military and civilian supervisors (Cornerstone), managers (Keystone) and executives (Capstone) beyond their probationary period
- **NOT** required for non-supervisors (team members/Foundations and team leaders/Milestones), but a great tool and way to track development independently for those seeking future leadership roles

# **Leader Development Program – 12/12 Continuous Learning** (continued)

#### How can I meet the 12/12 annual continuous learning requirement?

• 12/12 annual continuous learning requirements can be completed through formal and informal ways, including classes, volunteer work, reading, writing, independent learning activities – anything that develops you as a leader while giving back to others!

How can I account for or track my 12/12 annual continuous learning requirements throughout the year?

- No formal tracking method
- Self-certify through the LMS
- Excel spreadsheet helps track activities throughout the year

# **Leader Development Program – 12/12 Continuous Learning** (continued)

#### Why does 12/12 annual continuous learning matter to me?

- Is a DHS requirement for all military and civilian managers, supervisors, and executives
- Helps participants to expand their knowledge in DHS and USCG core competencies while expanding their leadership acumen to develop others
- Provides tools and resources for development in critical areas to ensure that CG leaders have the necessary tools to cultivate successful leaders of tomorrow

# Leader Development Program

# NON-SUPERVISORY TIERS FOUNDATIONS AND MILESTONE

# DHS LDP Tiers: Foundations (Team Members) & Milestones (Team Leaders)

• Foundations (Team Members) Core Development (100196) available on	the LMS
<ul> <li>Milestone (Team Leads) Core Development Experience (100216) availa LMS</li> </ul>	ole on the
• Civilian Orientation (502281) available on the LMS	
• A Day in the Life of a DHS Supervisor: Understanding the DHS Leaders  Commitment (100001) available on the LMS	<u>hip</u>
• Commandant's Reading List and the DHS Leadership Library for books.  Talks, podcasts, etc. that are educational and inspirational	TED
Optional  Mentoring – Coming soon Stay tuned for the new USCG Mentoring Pr	ogram!
Learning Activities  • DHS Career Coaching: Coaching Talent Bank	
DHS Supervisory Leadership Bridges Program	
<ul> <li>SkillSoft, LMS and other independent learning opportunities that improve competencies</li> </ul>	re
• For more ideas, visit <u>DHS LDP's Learning Without Limits</u>	

# Leader Development Program

#### **SUPERVISORY**

# CORNERSTONE, KEYSTONE & CAPSTONE

# **DHS LDP Tier: Cornerstone (First-line Supervisors)**

STAGE	MANDATORY COURSES AND ACTIVITIES
Onboarding	<ul> <li>Welcome Letter</li> <li>Onboarding Checklist</li> <li>8 Hours of Mentoring</li> <li><u>Leadership Assessment</u></li> <li><u>Interactive Group Orientation</u></li> <li><u>Supervisor Development Plan</u></li> </ul>
Fundamentals of DHS Leadership	<ul> <li>All new to DHS federal supervision:</li> <li>Supervisor of Civilian Tier I (online through LMS – course number 502197)</li> <li>Supervisor of Civilian Tier II (502799)</li> </ul>
12/12 Annual Continuous Development	<ul> <li>Continuous Supervisory Leader Development (12/12) (502801)</li> <li>12 Hours Annually of Self-Development (see slides 5, 6 &amp; 7)</li> <li>12 Hours Annually of Leader as Teacher "Give-Back" (see slides 5, 6 &amp; 7)</li> <li>For more ideas, visit DHS LDP's Learning Without Limits</li> </ul>

# **DHS LDP Tier: Keystone (Second-line Managers)**

STAGE	MANDATORY COURSES AND ACTIVITIES
Onboarding	<ul> <li>Welcome Letter</li> <li>Onboarding Checklist</li> <li>8 Hours of Mentoring</li> <li>Leadership Assessment (OPM)</li> <li>Interactive Group Orientation</li> <li>Manager Development Plan</li> </ul>
Core Development Experience	<ul> <li><u>Supervisor of Civilian Tier I</u> (online through LMS – course number 502197)</li> <li><u>Supervisor of Civilian Tier II</u> (502799)</li> </ul>
12/12 Annual Continuous Development	<ul> <li>Continuous Supervisory Leader Development (12/12) (502801)</li> <li>12 Hours Annually of Self-Development (see slides 5, 6 &amp; 7)</li> <li>12 Hours Annually of Leader as Teacher "Give-Back" (see slides 5, 6 &amp; 7)</li> <li>For more ideas, visit DHS LDP's Learning Without Limits</li> </ul>

## **DHS LDP Tier – Capstone (Executives)**

#### **STAGE**

#### Onboarding

#### MANDATORY COURSES AND ACTIVITIES

- Welcome Letter
- Onboarding Checklist
- 8 Hours of Mentoring
- Leadership Assessment (360)
- Flag and SES Orientation
- Executive Development Plan

# Core Development Experience

- DHS CAPSTONE Course
- All Executives promoted to their Executive position without previous DHS supervisory experience, shall complete the Cornerstone first-year requirements L90X and Fundamentals of DHS Leadership, fulfilled by completing the following:
  - Supervisor of Civilian Tier I (online through LMS course number 502197)
  - Supervisor of Civilian Tier II (502799)

#### 12/12 Annual Continuous Development

- <u>Continuous Supervisory Leader Development (12/12)</u> (502801)
- 12 Hours Annually of Self-Development (see slides 5, 6 & 7)
- 12 Hours Annually of Leader as Teacher "Give-Back" (see slides 5, 6 & 7)
- For more ideas, visit <u>DHS LDP's Learning Without Limits</u>

## Additional DHS LDP Tools & Resources

- DHS Complete LDP Booklet
- <u>DHS LDP Learning Without Limits</u> (for 12/12 ideas)
- DHS Leadership Library
- DHS Leadership Bridges Program
- <u>Leadership Matters e-Sheets</u>
- Leader Grams: Caught You Leading...Keep it Up!
- So You Want to Be a Leader Guides
- LDP Learning Cafés (held monthly)
- DHS Coaching Collaborative and Coaching Talent Bank
- DHS Leader Development Speakers Talent Bank
- SES CDP Certified Talent Bank
- Leadership Resource Center



# Where can I go to find out more?

- Visit our external website for program, course and event announcements and more:
  - www.dcms.uscg.mil/leadership
- Join our mailing list for the inside scoop:
  - Email: HQS-SMB-CG-128TrainingCourses@uscg.mil
- Visit the DHS LDP homepage at:
  - http://dhsconnect.dhs.gov/org/comp/mgmt/dhshr/emp/Pages/ LeaderDevelopment.aspx



# **Questions about the DHS LDP?**

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