

Health Record Digitization Update HSWL SC



Mission Support



USCG STR Digitization History

- **Historically USCG sent records to NARA (tracking inconsistent)**
- **HSWL SC Central Records Processing Center (CRPC) was created to track and QA flow of records the Coast Guard sent to NARA in 2014**
- **NARA halts digitization and storage of CG records at the start of 2020.**
- **USCG started a new contract to Digitize Health Records in Feb 2022.**



Progress Made

- **30 Aug 2022: 2,557 Service Treatment Records (STRs) for retired/separated members digitized and transferred to the VA**
- **Aug 2023: approx. 11,000 STRs for retired/separated members digitized and transferred over to the VA**



Challenges

- **Members who are in possession of their original STR**
 - Article in Long Blue Line

- **Retiree/Separated members whose STRs that were inadvertently sent through the AD Digitization Project**
 - Working with PMO to expedite the processing of those STRs



Digitized Health Records

- **Decreased processing time to transfer STRs to the VA**
- **Decreased risk of loss**
 - No more transferring of paper STRs when transferring
- **All notes available to PCM and searchable**



HSWL SC CRPC Contact Information

Address: 300 East Main Street Suite 1000

Norfolk, VA 23510

E-mail: D05-SMB-HSWLCentralCell@uscg.mil



QUESTIONS???

