**Welcome Aboard!**

Congratulations on your assignment to the Hampton Roads Area in Virginia. We look forward to you joining our team.

**Mission:** Ensure timely delivery of effective and integrated mission support during steady state and contingency operations.

**Vision:** Together we will achieve excellence in providing mission support with personnel and services to our customers and stakeholders.

[Base Portsmouth Public Page](http://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Portsmouth/) [Base Portsmouth Portal Page](https://cg.portal.uscg.mil/units/dol/dol-3/BP/SitePages/Home.aspx)

[Directions to Base Portsmouth](http://www.dcms.uscg.mil/Portals/10/DOL/Base%20Portsmouth/Base_Command/Directions_to_Base_Portsmouth.pdf?ver=2017-04-11-071640-187)

The Base/Sector has no duty driver; however, airport taxi service is available and the cost is reimbursable for those traveling under orders. Mileage from Norfolk International Airport and Williamsburg/Newport News International Airport to Base/Sector is approximately 20 miles and 30 miles, respectively.

For check in at Base Portsmouth, Administration is Building 4 on the [Base Portsmouth Map](http://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Portsmouth/). The appropriate uniform is either Tropical Blue or Service Dress Blue.

Administration office hours are 0730-1600, Monday through Friday (757-686-4002). If you arrive after duty hours, contact the Officer of the Day at (757) 646-2875. For specific unit check in, please contact your unit sponsor. Find your unit in the [CG Portal](https://cgportal2.uscg.mil/SitePages/Unit%20Site%20Search.aspx) for additional information. Select your state then search for your unit.

For your unit’s public website, check out the Atlantic Area and District 5 pages and search for your unit. These sites can also direct you to valuable information regarding MWR, Weather (including hurricane preparedness), Ombudsman, and much more. [www.uscg.mil/lantarea](http://www.uscg.mil/lantarea) [www.uscg.mil/d5](http://www.uscg.mil/d5)

Another way to ensure contact with your unit Ombudsman is to go to [www.cgombudsmanregistry.org](http://www.cgombudsmanregistry.org) and click the “Contact Your Ombudsman” link. They can provide spouses with programs, services, and resources that may otherwise go unknown.

**Moving Resources:**

The [Base Portsmouth Housing Division](http://www.dcms.uscg.mil/OurOrganization/DirectorofOperationalLogistics%28DOL%29/Bases/BasePortsmouth/PersonnelSupportDepartment/Housing.aspx) site has all the information you will need pertaining to your family or single housing options. You will need to submit a Housing Application (DD1746) for authorization to be released to reside on the local economy.

[House Hold Goods (HHG)](http://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Portsmouth/Personnel-Support-Department/Transportation/)

[www.military.com](http://www.military.com) has checklists (Military Life tab-PCS), advice, videos, discounts, and much more.

General information on cities [www.citysearch.com](http://www.citysearch.com) <http://www.citylink.com/unitedstates.html> [www.pcsgrades.com](http://www.pcsgrades.com)

Portable Storage Service (PODS) <https://www.pods.com/>

**House Hunting**

Automated Housing Referral Network [www.ahrn.com](http://www.ahrn.com)

Military Housing Search [www.homes.mil](http://www.homes.mil)

Apartment Rental Search [www.move.com](http://www.move.com)

Public-Private Venture (PPV) Housing [www.lincolnmilitary.com](http://www.lincolnmilitary.com)

Military by Owner [www.militarybyowner.com](http://www.militarybyowner.com)

Moving Resources Base Portsmouth: <https://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Portsmouth/Health-Safety-Work-Life-Department/TRA/>

**TRICARE**

The Regional Contractor for the East Region is:

<https://www.humanamilitary.com/beneficiary/> 1(800)-444-5445

TRICARE: [www.tricare.mil](http://www.tricare.mil)

My Tricare: [www.mytricare.com/internet/tric/tri/tricare.nsf](http://www.mytricare.com/internet/tric/tri/tricare.nsf)

Active Duty Dental Program: <https://secure.addp-ucci.com/dwaddw/home.xhtml>

United Concordia Tricare Dental Program for dependents:

<https://www.uccitdp.com/dtwdws/member/landing.xhtml>

Tricare Dental Program: [www.tricare.mil/tdp](http://www.tricare.mil/tdp)

**Other Information**

Coast Guard Support Program 855-247-8778 [www.cgsuprt.com](http://www.cgsuprt.com)

Navy Fleet & Family Support Program [www.ffsp.navy.mil](http://www.ffsp.navy.mil)

Hampton Roads Traffic [www.511virginia.org/](http://www.511virginia.org/)

The Virginian-Pilot News [www.pilotonline.com](http://www.pilotonline.com)

<https://www.militaryonesource.mil/education-employment/for-spouses> or try [www.careeronestop.org](http://www.careeronestop.org)

Military Child Education Coalition and school quest [www.militarychild.org](http://www.militarychild.org)

Great Schools Search <https://www.greatschools.org/>

School Digger Search [www.schooldigger.com/](http://www.schooldigger.com/)

Tutor.com/military <http://military.tutor.com/home>

Portsmouth Public Library [www.portsmouth-va-public-library.com/](http://www.portsmouth-va-public-library.com/)

Virginia Tidewater Consortium [www.vtc.odu.edu/](http://www.vtc.odu.edu/) 13 institutions of higher education, including four community colleges, four public/four private colleges/universities, and a National Defense University.

Learn what programs, like WIC or SNAP, your family qualifies for based on income:

[www.fns.usda.gov/get-involved/military-and-veteran-families](http://www.fns.usda.gov/get-involved/military-and-veteran-families)

Child Care Aware child care search [www.childcareaware.org/ccrr-search-form/](http://www.childcareaware.org/ccrr-search-form/)

Care.com child care search [www.care.com/military-families-care-p1321.html](http://www.care.com/military-families-care-p1321.html)

Dial 211 or visit <https://www.211virginia.org/consumer/index.php> for a free 24/7 service to help you find local resources.

My Active Child: <https://hamptonroads.myactivechild.com/> Activities and camps for children

There is a wide variety of churches and religions practiced in the area and three Coast Guard Chaplains.

[www.churchfinder.com](http://www.churchfinder.com)

[Training Center Yorktown Chapel](http://www.forcecom.uscg.mil/Our-Organization/FORCECOM-UNITS/TraCen-Yorktown/Base-Services/Chapel/)

[Base Elizabeth City Chapel](http://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Elizabeth-City/Base-Elizabeth-City-Chapel/)

<https://www.atlanticarea.uscg.mil/Our-Organization/District-5/District-Staff/Chaplain/> District 5 Chaplain (located on Base Portsmouth)

**Utilities:**

**Dominion Energy**

1-866-DOM-HELP (1-866-366-4357) [www.dom.com/home-and-small-business/manage-service](http://www.dom.com/home-and-small-business/manage-service)

**Virginia Natural Gas** 1-866-229-3578 [www.virginianaturalgas.com/](http://www.virginianaturalgas.com/)

**Verizon Fios Service** [www.verizonwireless.com/](http://www.verizonwireless.com/) Internet/Phone/TV available in some areas

**COX Communications** <https://www.cox.com/residential/home.html> Internet/Phone/TV

**Water, Wastewater, Trash, and Recycling** will depend on the city you live in. Searching for your city’s public utilities will give you more information. Below are the main services for this area.

**Newport News Waterworks** <https://www.nngov.com/waterworks>

**York County Public Works** <https://www.yorkcounty.gov/380/Public-Works>

 **Portsmouth Public Utilities** [www.portsmouthva.gov/354/Public-Utilities](http://www.portsmouthva.gov/354/Public-Utilities)

**Hampton Roads Sanitation District (HRSD)** [www.hrsd.com/](http://www.hrsd.com/) HRUBS (Hampton Roads Utility Billing Service) is a cooperative and cost-effective billing service provided by HRSD and participating localities. Currently, Chesapeake, James City, King William, Norfolk, Smithfield, Suffolk and Urbanna participate in HRUBS. HRSD does not collect trash.

**Military Sites and Installations:**

**COAST GUARD**

U.S. Coast Guard 5th Atlantic Fleet [www.uscg.mil/d5/](http://www.uscg.mil/d5/)

[U.S. Coast Guard Training Center Yorktown, VA](http://www.forcecom.uscg.mil/Our-Organization/FORCECOM-UNITS/TraCen-Yorktown/)

U.S. Coast Guard Finance Center [www.fincen.uscg.mil/](http://www.fincen.uscg.mil/)

[U.S. Coast Guard Command Control Engineering Center](http://www.dcms.uscg.mil/Our-Organization/Assistant-Commandant-for-C4IT-CG-6-/C3CEN/)

[U.S. Coast Guard Air Station Elizabeth City, NC](http://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Elizabeth-City/)

U.S. Coast Guard CAMSLANT Chesapeake, VA [www.uscg.mil/lantarea/camslant/](http://www.uscg.mil/lantarea/camslant/)

There is also a stand-alone Coast Guard Exchange at the Crossways Shopping Center

1589 Crossways Blvd, Chesapeake, VA 23320; (757) 965-3880

**NAVY**

Naval Station Norfolk [www.cnic.navy.mil/regions/cnrma/installations/ns\_norfolk.html](http://www.cnic.navy.mil/regions/cnrma/installations/ns_norfolk.html)

Naval Medical Center Portsmouth [www.med.navy.mil/sites/nmcp](http://www.med.navy.mil/sites/nmcp)

Norfolk Naval Shipyard [www.cnic.navy.mil/regions/cnrma/installations/norfolk\_ns.html](http://www.cnic.navy.mil/regions/cnrma/installations/norfolk_ns.html)

Naval Weapons Station Yorktown [www.cnic.navy.mil/yorktown](http://www.cnic.navy.mil/yorktown)

Naval Air Station Oceana [www.cnic.navy.mil/oceana/](http://www.cnic.navy.mil/oceana/)

Dam Neck Annex <https://www.cnic.navy.mil/regions/cnrma/installations/nas_oceana/dam_neck_annex.html>

Joint Expeditionary Base Little Creek-Fort Story <http://www.cnic.navy.mil/regions/cnrma/installations/jeb_little_creek_fort_story.html>

Naval Support Activity Hampton Roads [www.cnic.navy.mil/regions/cnrma/installations/nsa\_hampton\_roads.html](http://www.cnic.navy.mil/regions/cnrma/installations/nsa_hampton_roads.html)

**ARMY**

Fort Eustis [www.jble.af.mil/](http://www.jble.af.mil/)

Fort Story <https://www.cnic.navy.mil/regions/cnrma/installations/jeb_little_creek_fort_story.html>

**AIR FORCE**

Langley Air Force Base [www.jble.af.mil/](http://www.jble.af.mil/)

**MARINE CORPS**

U.S. Marine Corps Forces Command <http://www.marforcom.marines.mil/>

**Area Links:**

**VIRGINIA**

|  |  |
| --- | --- |
| [Busch Gardens](http://seaworldparks.com/en/buschgardens-williamsburg%22%20%5Ct%20%22_blank) [Water Country USA](https://www.visitwilliamsburg.com/attractions/water-country-usa)[Great Wolf Lodge](https://www.greatwolf.com/williamsburg) [King's Dominion](http://www.kingsdominion.com)[Virginia Air and Space Center](http://www.vasc.org/) [Nauticus:The National Maritime Center](http://www.nauticus.org/) [Jamestown Settlement & American Revolution Museum](http://www.historyisfun.org/)[Historic Olde Towne Portsmouth](http://oldetowneportsmouth.com/)[Colonial Williamsburg](http://www.history.org/) [Endview Plantation](http://www.endview.org/endview-plantation.php) [Lee Hall Mansion](http://www.leehall.org/) [MacArthur Memorial](http://www.macarthurmemorial.org/) [Old Coast Guard Station](http://www.oldcoastguardstation.com) [The Mariners' Museum](http://www.marinersmuseum.org/) [Virginia Living Museum](http://www.thevlm.org/) [Virginia War Museum](http://www.warmuseum.org/) [Hampton Roads Naval Museum](http://www.history.navy.mil/museums/hrnm/index.html) [Waterman's Museum](http://www.watermens.org) [Children's Museum of Virginia](http://www.childrensmuseumva.com) [Hampton Road Events](https://www.virginia.org/directory/events/?regionid=6) [Lynnhaven Mall](http://www.lynnhavenmall.com/) Virginia Beach,VA[Virginia Beach Town Center](https://vabeachtowncenter.com/) Virginia Beach,VA[Red Mills Commons](https://www.redmillcommons.net/) Virginia Beach,VA[The Shoppes at Hilltop Shopping Center](https://www.hilltopshops.com/) Virginia Beach,VA[Farmer's Market](http://www.oldbeachfarmersmarket.com/)  Virginia Beach,VA[Oceanfront Shopping Area](http://www.virginiabeach.com/listing/shopping) Virginia Beach,VA[Pembroke Mall](http://www.pembrokemall.com/)  Virginia Beach,VA | [York County](http://www.yorkcounty.gov) [Gloucester County](http://www.co.gloucester.va.us/)[James City County](http://www.jamescitycountyva.gov/) [City of Williamsburg](http://www.williamsburgva.gov/) [City of Hampton](http://www.hampton.va.us) [City of Poquoson](http://www.ci.poquoson.va.us/) [City of Newport News](http://www.nngov.com/) [City of Virginia Beach](http://www.vabeach.com) [City of Chesapeake](http://www.cityofchesapeake.net/) [City of Norfolk](http://www.norfolk.gov/) [City of Portsmouth](http://www.portsmouthva.gov/) [City of Suffolk](http://www.suffolkva.us/) [Coastal Virginia](http://visitcoastalvirginia.com/)[State of Virginia](https://www.virginia.gov/) [Norfolk Tides](http://www.milb.com/index.jsp?sid=t568) [Norfolk Admirals](https://www.norfolkadmirals.com/#tab_statistics-players-leaders=forwards&tab_standings-groups-leaders-conference-eastern=conference&tab_standings-groups-leaders-conference-western=conference&tab_standings-groups-leaders=eastern) [Peninsula Pilots](http://www.peninsulapilots.com/) [Langley Speedway](http://www.langley-speedway.com/) [Virginia Sports Hall of Fame](https://vasportshof.com/)[Coliseum Shopping Mall](http://www.coliseumcentral.com/) Hampton,VA[Greenbrier Mall](http://www.greenbriermall.com/) Chesapeake,VA[Janaf Shopping Center](http://www.janafshopping.com/)  Norfolk,VA[Patrick Henry Mall](http://shoppatrickhenrymall.com/)  Newport News,VA[Peninsula Town Center](http://www.peninsulatowncenter.com/)  Hampton,VA[Macarthur Center](http://www.shopmacarthur.com/) Norfolk,VA[La Promenade](http://lapromenadeshoppes.com/) Virginia Beach,VA  |

**NORTH CAROLINA**

[Chamber of Commerce](http://www.elizabethcitychamber.org/) [Camden County, NC](http://www.camdencountync.gov/)

[Discover Elizabeth City](http://discoverelizabethcity.com/) [Hertford, NC](http://townofhertfordnc.com/)

[ElizCity](http://www.elizcity.com/) [Edenton-Chowan County, NC](http://www.visitedenton.com/)

[City of Elizabeth City](http://www.cityofec.com/) [The Outer Banks (OBX)](http://www.outerbanks.org/)

[Bicycling NC](https://www.ncdot.gov/bikeped/ncbikeways/default.aspx) [Dismal Swamp Canal](http://dismalswampwelcomecenter.com/)

[Port Discover](https://portdiscover.wildapricot.org/) [Museum of Albemarle](http://museumofthealbemarle.com/)

[E-City Potato Festival](http://www.ncpotatofestival.com/) [Arts of the Albemarle](http://www.artsaoa.com/)