

# COVID- 19 TESTING LOCATION AND GUIDANCE FOR PCS TRAVELERS HEADING TO ALASKA VIA THE FERRY SYSTEM

## 10 July Update

Here is the latest update on MTF COVID 19 testing for TRAVELING MEMBERS. \*\*\*THIS UPDATE DOES NOT APPLY TO MEMBERS SIMPLY LOOKINGFOR ASYMPTOMATIC TESTING \*\*\*

Many TRICARE secure online patient services, including the MHS GENESIS. MHS GENESIS is currently available at Fairchild Air Force Base, Madigan Army Medical Center, Naval Hospital Bremerton, Naval Health Clinic Oak Harbor, Travis Air Force Base, Naval Air Station Lemoore, the Presidio of Monterey, and the Mountain Home Air Force Base, and TOL patient portals, require a DS logon account to access important health information such as COVID-19 results from Madigan Army Medical Center. Instructions are listed below:

Anyone who gets a COVID-19 test at Madigan has access to their Genesis Patient Portal including the 4 hour rapid COVID-19 test.

### **Service Members:**

\* Use your CAC \*

1. Select "I have a Common Access Card (CAC) with accessible card reader" during registration process 2. Follow the steps to get an account within the application  E-mail Registration  1. Select Register  Select "I have an active DoD ID card and an e-mail on file in DEERS"
2. Follow the steps to get an account within the application 3. Note that in order to use this method, you must have a registered a valid email address on your DEERS record to get an account  RAPIDS  1. While you are getting a new ID card, you can notify the Verifying Official that you want a DS Logon account 2. Provide the RAPIDS Operator with your email address and follow the steps the RAPIDS Operator provides. RAPIDS site locations can be found here <https://www.dmdc.osd.mil/rsl> 3. You will receive an email with the activation steps within 24 hours. This email is only good for 7 days  Sign-up your eligible family members for a DS Logon account on their behalf while in DS Logon.

### **Military Family Member/Dependents:**

\* Your Military Sponsor using their CAC \*

1. Your military sponsor requests you a DS Logon account after they have logged into their account
2. After their request, you will receive an activation letter within 7-12 business days and follow the steps within the letter.

\* Your Sponsor's DFAS myPay account \*

1. Your sponsor can request you a DS Logon account after they have logged in
2. After their request, you will receive an activation letter within 7-12 business days and follow the steps within the letter

**\* E-mail Registration \***

1. Select Register Select "I have an active DoD ID card and an e-mail on file in DEERS"
2. Follow the steps to get an account within the application
3. Note that in order to use this method, you must have a registered a valid email address on your DEERS record to get an account \*Remote Proofing\* DS Logon FAQs Version 3.05 S1 Last Updated: 2019/10 5
4. Select Register \* Select "None of the above"
5. Follow the steps to get an account within the application
6. NOTE: You will be asked your private information, consent to remote proofing, and user's information will then be retrieved by a data provider to include a soft-inquiry on your credit report. The soft-inquiry does NOT impact your credit score

<https://www.health.mil/News/Gallery/Videos/2018/05/09/DS-Logon-Step-By-Step-Tutorial>

The 4 hour rapid test is available to members who are traveling in under 24 hours and need quick test results. It is in the same location as the tents located across from the ER at Madigan. Each person will need to explain their situation and request the rapid test.

### **Seattle Testing Sites (Civilian)**

If there are USCG personnel or family members needing scheduling for travel or because they are symptomatic, they will need to use our public scheduling interface, located at:

<http://www.qa.seattle.gov/mayor/covid-19/covid-19-testing> . If there is not an appointment available on the desired day, the person may arrive at the site without an appointment, and be placed into a walk-up queue where there will likely be a wait. Testing hours are Mon-Sat 0930-1600 for those without an appointment, until 1630 for appointments. Turnaround time for the lab is generally less than 48 hours.