



# **How to use RAPIDS Appointment Scheduler Online**

# URL:

<http://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Seattle/Services/-ID-Cards/>

 **UNITED STATES COAST GUARD**  
U.S. DEPARTMENT OF HOMELAND SECURITY

Search DCMS

MISSION SUPPORT HOME ABOUT US OUR ORGANIZATION FEATURED CONTENT JOIN THE COAST GUARD CONTACT US

**BASE SEATTLE**

- CONTACT US
- DIRECTIONS
- BASE HISTORY

**BASE SERVICES**

- ID CARD OFFICE
- MWR & FITNESS CENTER
- GALLEY MENU
- DINING FACILITY
- HONOR GUARD
- EDUCATION SERVICES & LEARNING CENTER

**PERSONNEL SUPPORT**

- TRANSPORTATION OFFICE (HHG)
- MASS TRANSIT

## DEERS / RAPIDS ID Card Office

**By Appointment Only** Schedule an appointment by visiting <https://www.dmdc.osd.mil/rs/>

**The Base Seattle Personnel Services Division** is one of several RAPIDS/DEERS sites located in Washington State. Armed Forces Identification Cards and RAPIDS/DEERS information updating are performed in accordance with current DOD and Coast Guard Instructions. Below are some quick references of those services.

**Distinct ID Cards**

The Department of Defense (DOD) provides members of the Uniformed Services with a distinct ID card identifying them as Active Duty, Guard, Reserve, or Retired members and authorizing them to receive Uniformed Services' benefits. The DOD also issues members' eligible family members and other eligible individuals a distinct ID card authorizing them to receive Uniformed Services' benefits and privileges.

**Cross-Servicing Agreement**

The Uniformed Services have agreed to assist each other in verifying ID card eligibility. The Uniformed Services assist each other in verifying certain categories of eligible persons, even if they belong to another parent service. With on-line connection to the Defense Enrollment Eligibility Reporting System (DEERS) using the Real Time Automated Personnel

Click Link

## **If you receive a Certificate Error and Cannot Proceed, Please Follow the Below Instructions to Install DoD Certificates**

First, determine whether your PC is a 32-bit or 64-bit machine. In Windows 10, right click the Start Menu (Windows icon at bottom left of the task bar), left-click "System," and make a note of "System type," either 32-bit or 64-bit..

Second, click on the appropriate link, below for a 32-bit or 64-bit system:

[https://iasecontent.disa.mil/pki-pke/InstallRoot\\_5.2x32.msi](https://iasecontent.disa.mil/pki-pke/InstallRoot_5.2x32.msi)

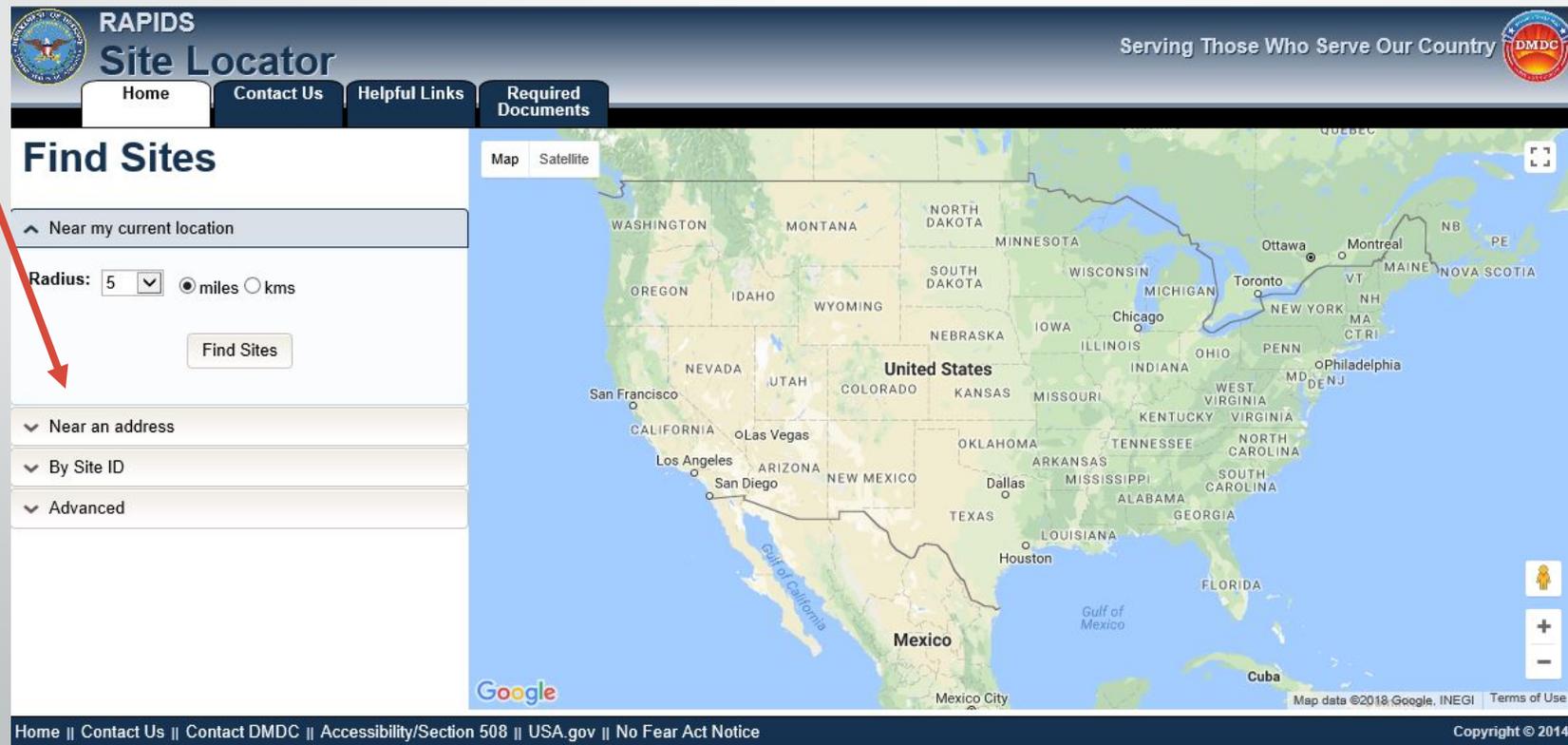
[https://iasecontent.disa.mil/pki-pke/InstallRoot\\_5.2x64.msi](https://iasecontent.disa.mil/pki-pke/InstallRoot_5.2x64.msi)

Run the installation program and follow the prompts. You will need to close all internet browser pages to successfully complete installation. It should show "Install DoD Certificates" as the only selectable option for installing the certificate.

After installation, you should no longer get any warning messages on your browser when accessing a DoD site.

# You Must Enter Search Criteria

\*This is a nation wide RAPIDS site locator



The screenshot displays the 'RAPIDS Site Locator' web application. The header includes the Department of Justice logo, the title 'RAPIDS Site Locator', the slogan 'Serving Those Who Serve Our Country', and the DMDC logo. A navigation menu contains 'Home', 'Contact Us', 'Helpful Links', and 'Required Documents'. The main content area is titled 'Find Sites' and features a search interface with the following elements:

- A 'Near my current location' section with a 'Radius' dropdown set to '5' and radio buttons for 'miles' (selected) and 'kms'. A 'Find Sites' button is positioned below these options.
- Three expandable search criteria sections: 'Near an address', 'By Site ID', and 'Advanced'.
- A map of the United States and Mexico, showing state and city boundaries. The map includes a 'Map/Satellite' toggle, a full-screen icon, a person icon, and zoom controls (+/-).
- Footer text: 'Home || Contact Us || Contact DMDC || Accessibility/Section 508 || USA.gov || No Fear Act Notice' and 'Copyright © 2014'.

A red arrow points from the top left towards the 'Radius' dropdown menu in the search criteria section.

Type your address & Radius of search location, then click "Find Sites"

This will bring up all RAPIDS locations within your search criteria

Click "details" next to your preferred location

The screenshot shows the 'RAPIDS Site Locator' web application. The search criteria are: Street: 1519 Alaskan Way South, City: Seattle, State: Washington, Postal Code: 98134, and Radius: 25 miles. The search results list six sites with their distances from the search location:

| Site ID | Site Name                                | Distance (miles) |
|---------|--|------------------|
| A       | Base Seattle                             | 0.11             |
| B       | NOAA Western Regional Center             | 7.53             |
| C       | PSD Kitsap (Naval Station Bremerton), WA | 14.39            |
| D       | PSNS & IMF CAC ISSUE OFFICE              | 14.57            |
| E       | NAVAL STATION BREMERTON (PASS AND ID)    | 14.92            |
| F       | NSB BANGOR                               | 18.18            |

The map on the right shows the search area around Seattle, with a red circle highlighting the search radius and red pins marking the locations of the six sites listed in the results.

Click on  
"Schedule an  
Appointment"

 **RAPIDS**  
**Site Locator**

[Home](#) [Contact Us](#) [Helpful Links](#) [Required Documents](#)

### Site Details

[Back to Search](#) [Get Directions](#)

**Site ID:** 102438  
**Site Name:** Base Seattle  
**Service:** USCG

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**Location Address**  
**Address:** 1519 Alaskan Way South  
**City:** SEATTLE  
**State:** WA  
**Country:** United States  
**Postal Code:** 98134-1192

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**Mailing Address**  
**Address:** Commanding Officer Base Seattle  
1519 Alaskan Way South  
**City:** SEATTLE  
**State:** WA  
**Country:** United States  
**Postal Code:** 98134-1192

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**Building:** 1  
**Phone Numbers:** (206) 217-6700  
**Fax Number:** (206) 217-6861  
**Hours of Operation:** Monday 0700 - 1500  
Tuesday 0700 - 1500  
Wednesday 0700 - 1500  
Thursday 0700 - 1500  
Friday 0700 - 1500

**Other Services:** CAC PIN Reset  
**Appointment Services:** By Appointment  
By Online Appointment  
[Schedule an Appointment](#)

**Family Members Card:** Yes  
**Site Information:** Please arrive on time for your scheduled



# Verify Location

Select a day that is GREEN

**RAPIDS Appointment Scheduler**

Make Appointment Find Appointment Cancel Appointment

**BUILDING 1 at Base Seattle**

1519 Alaskan Way South  
Building 1  
Seattle, WA 98134

Commercial: (206) 217-6700  
Fax: (206) 217-6635

g.co/staticmaperror/key

(RAPIDS Site ID: 102438)

**Available Appointment Days**

| Jan | February 2018 |           |           |           |           |     | Mar |
|-----|---------------|-----------|-----------|-----------|-----------|-----|-----|
| Sun | Mon           | Tue       | Wed       | Thu       | Fri       | Sat |     |
| 28  | 29            | 30        | 31        | 1         | 2         | 3   |     |
| 4   | 5             | 6         | 7         | 8         | 9         | 10  |     |
| 11  | <u>12</u>     | <u>13</u> | <u>14</u> | <u>15</u> | <u>16</u> | 17  |     |
| 18  | 19            | <u>20</u> | <u>21</u> | <u>22</u> | <u>23</u> | 24  |     |
| 25  | <u>26</u>     | <u>27</u> | <u>28</u> | <u>1</u>  | <u>2</u>  | 3   |     |
| 4   | <u>5</u>      | <u>6</u>  | <u>7</u>  | <u>8</u>  | <u>9</u>  | 10  |     |

Search Locations

# Select a time that is available

**RAPIDS Appointment Scheduler**

[Make Appointment](#) [Find Appointment](#) [Cancel Appointment](#)

**Available Appointment Times for BUILDING 1 at Base Seattle**

|                    |                 |  |
|--------------------|-----------------|--|
| Date:<br>2/13/2018 | Day:<br>Tuesday | Available Times:<br><a href="#">7:00</a> , <a href="#">7:30</a> , <a href="#">8:00</a> , <a href="#">9:00</a> , <a href="#">9:30</a> , <a href="#">12:30</a> , <a href="#">13:30</a> , <a href="#">14:00</a> and <a href="#">14:30</a> |
|--------------------|-----------------|--|

[<< Back](#)

# Verify

## RAPIDS Appointment Scheduler

Make Appointment

Find Appointment

Cancel Appointment

### Your Selected Appointment

Site: **Base Seattle** Building: **BUILDING 1** Date: **2/13/2018** Day: **Tuesday** Time: **13:30**

### Instructions

- Complete the form below to reserve your appointment.
- Enter your email address to receive a confirmation with your appointment date and time.

### Your Information

First Name:  Last Name:  Initial:  Telephone:   
(in format: ###-###-####) Email:  Personnel Type: **Active Duty** Branch of Service: **Army**

<< Back

Submit

# Complete Your Information

# Click "Submit" when complete

# Your Appointment is now confirmed



## RAPIDS Appointment Scheduler

[Make Appointment](#) [Find Appointment](#) [Cancel Appointment](#)

**Appointment Registration Complete**

[Okay](#) [Print](#)

|                       |                           |  |                 |
|-----------------------|---------------------------|--|-----------------|
| Site:<br>Base Seattle | Building:<br>BUILDING 1 # | Appointment Date and Time:<br>2/13/2018 1:30:00 PM | Day:<br>Tuesday |
|-----------------------|---------------------------|--|-----------------|

|                      |       |                            |   |   |
|----------------------|-------|----------------------------|---|---|
| Name:<br>Joe Coastie | Code: | Telephone:<br>216-555-5555 | Email Address:<br>Joe.Coastie@gmail.com | Confirmation Number:<br><b>48153671</b> |
|----------------------|-------|----------------------------|---|---|

**Instructions**

**Email Notification**  
You will receive a confirmation email at Joe.Coastie@gmail.com.

[Okay](#) [Print](#)



# **Alternate ways to access ID card Appointment Scheduler**

# URL:

<https://rapids-appointments.dmdc.osd.mil/appointment/default.aspx>

**RAPIDS Appointment Scheduler**

[Make Appointment](#) [Find Appointment](#) [Cancel Appointment](#)

**Find a CONUS Identification Card Issuance Office**  
Search by Geographic Location

Select a state:  
  ←

Or Search by Building or Site Name

Building or Site Name:

Or Select the Location Closest to You

Zip Code:  
  ←

**Find an OCONUS Identification Card Issuance Office**

Select a Country:

Select state then click "Go"  
Or  
Type in your zip code, then  
click "Go"

If clicked: State Search



**RAPIDS Appointment Scheduler**

Make Appointment Find Appointment Cancel Appointment

Search for an Issuance Location

Select a city:

- All Cities
- Bremerton
- Everett
- Fairchild AFB
- JBLM
- Joint Base Lewis McChord
- Joint Base Lewis-McChord
- Oak Harbor
- Seattle
- Silverdale

[About](#) | [Security Notice](#) | [Accessibility/Section 5](#)

If clicked: Zip Code Search



**RAPIDS Appointment Scheduler**

Make Appointment Find Appointment Cancel Appointment

Issuance Offices Near 98134

Select an Issuance Office:

- [BUILDING 1, Base Seattle](#) (0.5 miles)
- [WRC CAC Badging, Seattle, NOAA Western Regional Center](#) (7.8 miles)
- [PSNS Bremerton \(RESTRICTED ACCESS\), PSNS & IMF CAC Office](#) (13.9 miles)
- [PSD Bremerton Bldg 1013, PSD Kitsap \(Naval Station Bremerton\), WA](#) (14.3 miles)
- [Pass and ID BREMERTON Bldg 981, NBK BREMERTON PASS & ID \(CAC OFFICE\)](#) (14.8 miles)
- [PSD Kitsap-Bangor, Bldg 1050, NSB Bangor](#) (18.7 miles)
- [Admin Bldg 2000, Room 140, Naval Station Everett](#) (28.8 miles)

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<< Back

Select Preferred Location or Whichever is Closest to Your Location

# Verify Location

Select a day that is GREEN

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Building 1  
Seattle, WA 98134

Commercial: (206) 217-6700  
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(RAPIDS Site ID: 102438)

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Search Locations

# Select a time that is available



The image shows a screenshot of the 'RAPIDS Appointment Scheduler' web application. At the top, there is a blue header with the title 'RAPIDS Appointment Scheduler' in white text. Below the header is a navigation bar with three buttons: 'Make Appointment', 'Find Appointment', and 'Cancel Appointment'. The main content area is titled 'Available Appointment Times for BUILDING 1 at Base Seattle'. It contains three input fields: 'Date:' with the value '2/13/2018', 'Day:' with the value 'Tuesday', and 'Available Times:' with a list of times: '7:00, 7:30, 8:00, 9:00, 9:30, 12:30, 13:30, 14:00 and 14:30'. A '<< Back' button is located at the bottom left. A black arrow points from the top right towards the 'Available Times' field.

**RAPIDS Appointment Scheduler**

**Make Appointment** **Find Appointment** **Cancel Appointment**

**Available Appointment Times for BUILDING 1 at Base Seattle**

Date: 2/13/2018 Day: Tuesday Available Times: [7:00](#), [7:30](#), [8:00](#), [9:00](#), [9:30](#), [12:30](#), [13:30](#), [14:00](#) and [14:30](#)

<< Back

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First Name:  Last Name:  Initial:  Telephone:   
(in format: ###-###-####) Email:  Personnel Type: **Active Duty** Branch of Service: **Army**

[<< Back](#) [Submit](#)

# Complete Your Information

# Click "Submit" when complete

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[Make Appointment](#) [Find Appointment](#) [Cancel Appointment](#)

**Appointment Registration Complete**

[Okay](#) [Print](#)

|                       |                           |  |                 |
|-----------------------|---------------------------|--|-----------------|
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|                      |       |                            |   |   |
|----------------------|-------|----------------------------|---|---|
| Name:<br>Joe Coastie | Code: | Telephone:<br>216-555-5555 | Email Address:<br>Joe.Coastie@gmail.com | Confirmation Number:<br><b>48153671</b> |
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[Okay](#) [Print](#)