

# **U.S. Coast Guard**



## **User Guide – Command Role**

### **36555 –Travel Charge Card Tracking, Technology Refresh Sub-Project**

Prepared by  
**Commandant (CG-631)**  
**U.S. Coast Guard**  
**1900 Half Street, SW**  
**Washington, DC 20593-0001**

## Table of Contents

Navigation in Portal for Travel Charge Card .....	3
How to View a Member's Credit Card Data .....	4
How to View a Member's Credit Card Balance.....	6
Understanding and Using the Reports .....	9

## Navigation in Portal for Travel Charge Card

Navigation in V9.0 Portal is accomplished by clicking on the Portal short-cut links.

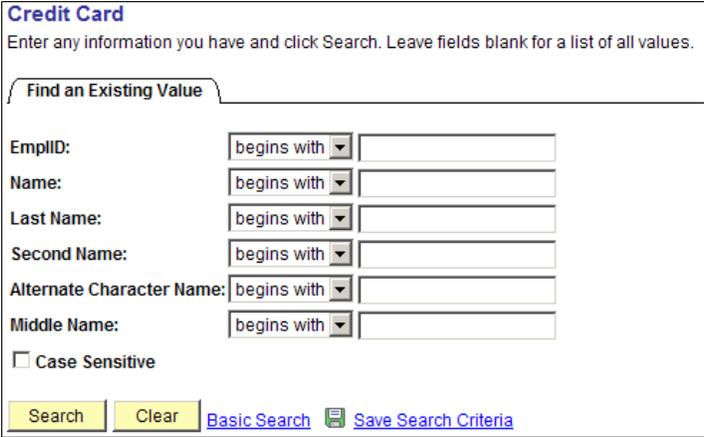
Travel Charge Card Program links are housed in the Travel Charge Card Program pagelet:



1. For individual Travel **Charge Card** account information, click on the [Credit Card Data](#) link.
2. For Travel Charge Card **Balance** data, click on the [Business Expenses](#) link.

## How to View a Member's Credit Card Data

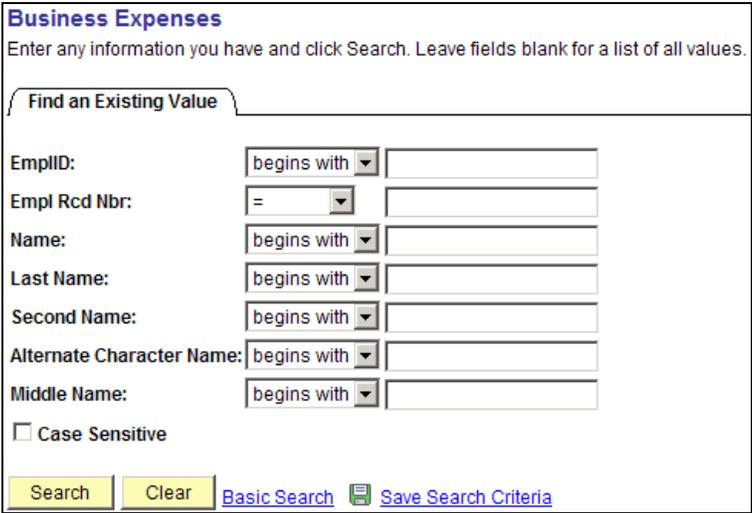
**Purpose** This functionality gives command users the ability to view a member's Travel Charge Card information. This information is *VIEW ONLY* and cannot be edited.

Step	Action
1	<p>To view a member's Travel Charge Card account information, click on the <a href="#">Credit Card Data</a> link:</p> <div style="text-align: center; border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;">  </div>
2	<p>You can search for a member by entering their EmplID, Name, and/or Last Name. Once entered, click the <b>Search</b> button:</p> <div style="text-align: center; border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;">  </div> <p>If a list populates, select the member from the Search Results.</p>
3	<p>The member's credit card information will display.</p> <div style="text-align: center; border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;">  </div>

Step	Action																								
4	<p data-bbox="277 201 1023 233">Refer to the table below for descriptions of the data fields.</p> <table border="1" data-bbox="277 268 1523 846"> <thead> <tr> <th data-bbox="277 268 613 310">Field</th> <th data-bbox="613 268 1523 310">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="277 310 613 352">Business Unit</td> <td data-bbox="613 310 1523 352">'00010' for Active Coast Guard Units</td> </tr> <tr> <td data-bbox="277 352 613 394">Credit Card Vendor</td> <td data-bbox="613 352 1523 394">Name of Credit Card Company</td> </tr> <tr> <td data-bbox="277 394 613 436">Card Type</td> <td data-bbox="613 394 1523 436">Type of credit card - MasterCard, Visa, Amex, etc.</td> </tr> <tr> <td data-bbox="277 436 613 478">Credit Card Number</td> <td data-bbox="613 436 1523 478">Last four digits of the credit card number</td> </tr> <tr> <td data-bbox="277 478 613 520">Issued Date</td> <td data-bbox="613 478 1523 520">Issued Date. The date the card was issued. MM/DD/YYYY format</td> </tr> <tr> <td data-bbox="277 520 613 636">Limit Amount</td> <td data-bbox="613 520 1523 636">Current credit limit amount. Note: '0' is used to show no limit or a closed account. '1' is used when the account hasn't been activated.</td> </tr> <tr> <td data-bbox="277 636 613 678">Limit Per Trans</td> <td data-bbox="613 636 1523 678">N/A</td> </tr> <tr> <td data-bbox="277 678 613 720">Function</td> <td data-bbox="613 678 1523 720">Shows how the account is billed.</td> </tr> <tr> <td data-bbox="277 720 613 762">Expiration Date</td> <td data-bbox="613 720 1523 762">The date the card expires. MM/DD/YYYY format</td> </tr> <tr> <td data-bbox="277 762 613 804">Currency</td> <td data-bbox="613 762 1523 804">The currency type (USD = U.S. Dollars)</td> </tr> <tr> <td data-bbox="277 804 613 846">Bill To</td> <td data-bbox="613 804 1523 846">Who the account is billed to.</td> </tr> </tbody> </table>	Field	Description	Business Unit	'00010' for Active Coast Guard Units	Credit Card Vendor	Name of Credit Card Company	Card Type	Type of credit card - MasterCard, Visa, Amex, etc.	Credit Card Number	Last four digits of the credit card number	Issued Date	Issued Date. The date the card was issued. MM/DD/YYYY format	Limit Amount	Current credit limit amount. Note: '0' is used to show no limit or a closed account. '1' is used when the account hasn't been activated.	Limit Per Trans	N/A	Function	Shows how the account is billed.	Expiration Date	The date the card expires. MM/DD/YYYY format	Currency	The currency type (USD = U.S. Dollars)	Bill To	Who the account is billed to.
Field	Description																								
Business Unit	'00010' for Active Coast Guard Units																								
Credit Card Vendor	Name of Credit Card Company																								
Card Type	Type of credit card - MasterCard, Visa, Amex, etc.																								
Credit Card Number	Last four digits of the credit card number																								
Issued Date	Issued Date. The date the card was issued. MM/DD/YYYY format																								
Limit Amount	Current credit limit amount. Note: '0' is used to show no limit or a closed account. '1' is used when the account hasn't been activated.																								
Limit Per Trans	N/A																								
Function	Shows how the account is billed.																								
Expiration Date	The date the card expires. MM/DD/YYYY format																								
Currency	The currency type (USD = U.S. Dollars)																								
Bill To	Who the account is billed to.																								
5	<p data-bbox="277 905 1507 978">To return to the Homepage, click on the <a href="#">Home</a> link located in the upper right-hand corner of the page.</p>																								

## How to View a Member's Credit Card Balance

**Purpose** This functionality gives command users ability to view a member's credit card balance information. This information is *VIEW ONLY* and cannot be edited.

Step	Action
1	<p>To view a member's Travel Charge Card account information, click on the <a href="#">Business Expenses</a> link:</p> <div style="text-align: center; border: 1px solid black; padding: 5px; margin: 10px 0;">  </div>
2	<p>You can search for a member by entering their EmplID, Name, and/or Last Name. Once entered, click the <b>Search</b> button:</p> <div style="text-align: center; border: 1px solid black; padding: 10px; margin: 10px 0;">  </div> <p>If a list populates, select the member from the Search Results.</p>

Step	Action																																																								
3	<p>The member's Credit Card balance(s) will display. Click on the heading labeled "Expense Code" to sort the balance information in expense code order.</p> <div data-bbox="277 306 1520 840" style="border: 1px solid black; padding: 5px;"> <p><b>Business Expenses</b></p> <p>Sandra Summers EMP ID: 1234567 Empl Rcd #: 0</p> <p><b>Employee Business Expense Time</b> Find   View All First 1 of 1 Last</p> <p>Expense Period End Date: 09/09/2010</p> <p><b>Business Expense Details</b> Customize   Find   View All First 1-6 of 6 Last</p> <table border="1" data-bbox="305 527 1500 835"> <thead> <tr> <th>Expense</th> <th>DeptID</th> <th></th> <th></th> <th></th> </tr> <tr> <th>Charge Date</th> <th>Expense Code</th> <th>Expense Amount</th> <th>Currency Code</th> <th>Business Purpose</th> </tr> </thead> <tbody> <tr> <td>09/09/2010</td> <td>120+ Days PD</td> <td></td> <td>USD</td> <td>Open</td> </tr> <tr> <td>09/09/2010</td> <td>90 Days PD</td> <td></td> <td>USD</td> <td>Open</td> </tr> <tr> <td>09/09/2010</td> <td>60 Days PD</td> <td></td> <td>USD</td> <td>Open</td> </tr> <tr> <td>09/09/2010</td> <td>30 Days PD</td> <td>116.76</td> <td>USD</td> <td>Open</td> </tr> <tr> <td>09/09/2010</td> <td>Amount Due</td> <td>122.64</td> <td>USD</td> <td>Open</td> </tr> <tr> <td>09/09/2010</td> <td>Hierarchy</td> <td></td> <td>USD</td> <td>31183</td> </tr> </tbody> </table> </div> <p>Refer to the table below for descriptions of the data fields.</p> <table border="1" data-bbox="277 951 1520 1902"> <thead> <tr> <th>Field</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Expense Period End Date</td> <td>Date of the report. The data is updated monthly.</td> </tr> <tr> <td colspan="2"><b>Business Expense Details</b></td> </tr> <tr> <td colspan="2"><b>Expense Tab</b></td> </tr> <tr> <td>Charge Date</td> <td>Date of the report</td> </tr> <tr> <td>Expense Code and Expense Amount</td> <td> <p>A description of the entry for the associated Expense Amount.</p> <p># Days PD: # is the number of days and PD is <u>P</u>ast <u>D</u>ue</p> <p>Any expense amount associated with a # Days PD is the previous amount past due and unpaid for the # of Days.</p> <p>Amount Due refers to the total current amount due.</p> <p>Hierarchy is the credit card vendor's Reporting Hierarchy Code. There is no associated expense amount for the Hierarchy. The hierarchy code is displayed under Business Purpose.</p> </td> </tr> <tr> <td>Currency Code</td> <td>The type of currency (USD = U.S. Dollars)</td> </tr> <tr> <td>Business Purpose</td> <td> <p>The account status.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> <li>Open- Account in favorable standing</li> <li>Suspended- Account is more than 60 days past due</li> <li>Closed- Account is closed and the bank or card vendors cannot accept anymore charges for the account</li> </ul> <p>The 5-digit number located on the "Hierarchy" line is the credit card vendor's Reporting Hierarchy Code.</p> </td> </tr> </tbody> </table>	Expense	DeptID				Charge Date	Expense Code	Expense Amount	Currency Code	Business Purpose	09/09/2010	120+ Days PD		USD	Open	09/09/2010	90 Days PD		USD	Open	09/09/2010	60 Days PD		USD	Open	09/09/2010	30 Days PD	116.76	USD	Open	09/09/2010	Amount Due	122.64	USD	Open	09/09/2010	Hierarchy		USD	31183	Field	Description	Expense Period End Date	Date of the report. The data is updated monthly.	<b>Business Expense Details</b>		<b>Expense Tab</b>		Charge Date	Date of the report	Expense Code and Expense Amount	<p>A description of the entry for the associated Expense Amount.</p> <p># Days PD: # is the number of days and PD is <u>P</u>ast <u>D</u>ue</p> <p>Any expense amount associated with a # Days PD is the previous amount past due and unpaid for the # of Days.</p> <p>Amount Due refers to the total current amount due.</p> <p>Hierarchy is the credit card vendor's Reporting Hierarchy Code. There is no associated expense amount for the Hierarchy. The hierarchy code is displayed under Business Purpose.</p>	Currency Code	The type of currency (USD = U.S. Dollars)	Business Purpose	<p>The account status.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> <li>Open- Account in favorable standing</li> <li>Suspended- Account is more than 60 days past due</li> <li>Closed- Account is closed and the bank or card vendors cannot accept anymore charges for the account</li> </ul> <p>The 5-digit number located on the "Hierarchy" line is the credit card vendor's Reporting Hierarchy Code.</p>
Expense	DeptID																																																								
Charge Date	Expense Code	Expense Amount	Currency Code	Business Purpose																																																					
09/09/2010	120+ Days PD		USD	Open																																																					
09/09/2010	90 Days PD		USD	Open																																																					
09/09/2010	60 Days PD		USD	Open																																																					
09/09/2010	30 Days PD	116.76	USD	Open																																																					
09/09/2010	Amount Due	122.64	USD	Open																																																					
09/09/2010	Hierarchy		USD	31183																																																					
Field	Description																																																								
Expense Period End Date	Date of the report. The data is updated monthly.																																																								
<b>Business Expense Details</b>																																																									
<b>Expense Tab</b>																																																									
Charge Date	Date of the report																																																								
Expense Code and Expense Amount	<p>A description of the entry for the associated Expense Amount.</p> <p># Days PD: # is the number of days and PD is <u>P</u>ast <u>D</u>ue</p> <p>Any expense amount associated with a # Days PD is the previous amount past due and unpaid for the # of Days.</p> <p>Amount Due refers to the total current amount due.</p> <p>Hierarchy is the credit card vendor's Reporting Hierarchy Code. There is no associated expense amount for the Hierarchy. The hierarchy code is displayed under Business Purpose.</p>																																																								
Currency Code	The type of currency (USD = U.S. Dollars)																																																								
Business Purpose	<p>The account status.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> <li>Open- Account in favorable standing</li> <li>Suspended- Account is more than 60 days past due</li> <li>Closed- Account is closed and the bank or card vendors cannot accept anymore charges for the account</li> </ul> <p>The 5-digit number located on the "Hierarchy" line is the credit card vendor's Reporting Hierarchy Code.</p>																																																								

<b>Step</b>	<b>Action</b>
4	To return to the Homepage, click on the <a href="#">Home</a> link located in the upper right-hand corner of the page.

## Understanding and Using the Reports

Travel Charge Card Report links are housed in the Travel Charge Card Reports pagelet. Click on the hyperlink of the desired report to run the report and retrieve the output. Descriptions of the reports accessible to Command users are located below.



Portal Link/Report Title	Description
<b>1.</b> Hierarchy/DeptID Relationship	This query generates a list of hierarchy codes and their associated departments for TCC Administrators. This program level report is produced from information stored in the Reporting Hierarchy Tree and may be used to validate data input into the tree. This report information may be uploaded to the USCG Government Travel Charge Card web site for access by TCC coordinators and commands for identifying which departments are located under what hierarchy code.
<b>2.</b> Members by DeptID	This query generates a list of members with travel charge cards based on their Department ID. The user is prompted to enter the Department ID upon clicking on the portal link. This report may be run by the TCC Administrators or Command and is used to identify a travel charge card holder who may not be in the correct hierarchy code at the TCC bank. Departments are assigned to Hierarchy codes by the TCC Administrator. Hierarchy codes are assigned to TCC Coordinators and Commands to track TCC usage and spot any past due accounts.
<b>3.</b> Members by Hierarchy	This query generates a list of members with travel charge cards based on their assigned Reporting Hierarchy Code. The user is prompted to enter the Hierarchy Code upon clicking on the portal link. This report may be run by the TCC Administrators or Command and sent to the TCC Bank to correct Hierarchy Codes for members at the bank.

Command users can also export the reports to an Excel Spreadsheet or a CSV file by clicking on the desired hyperlink. A screenshot is below.

