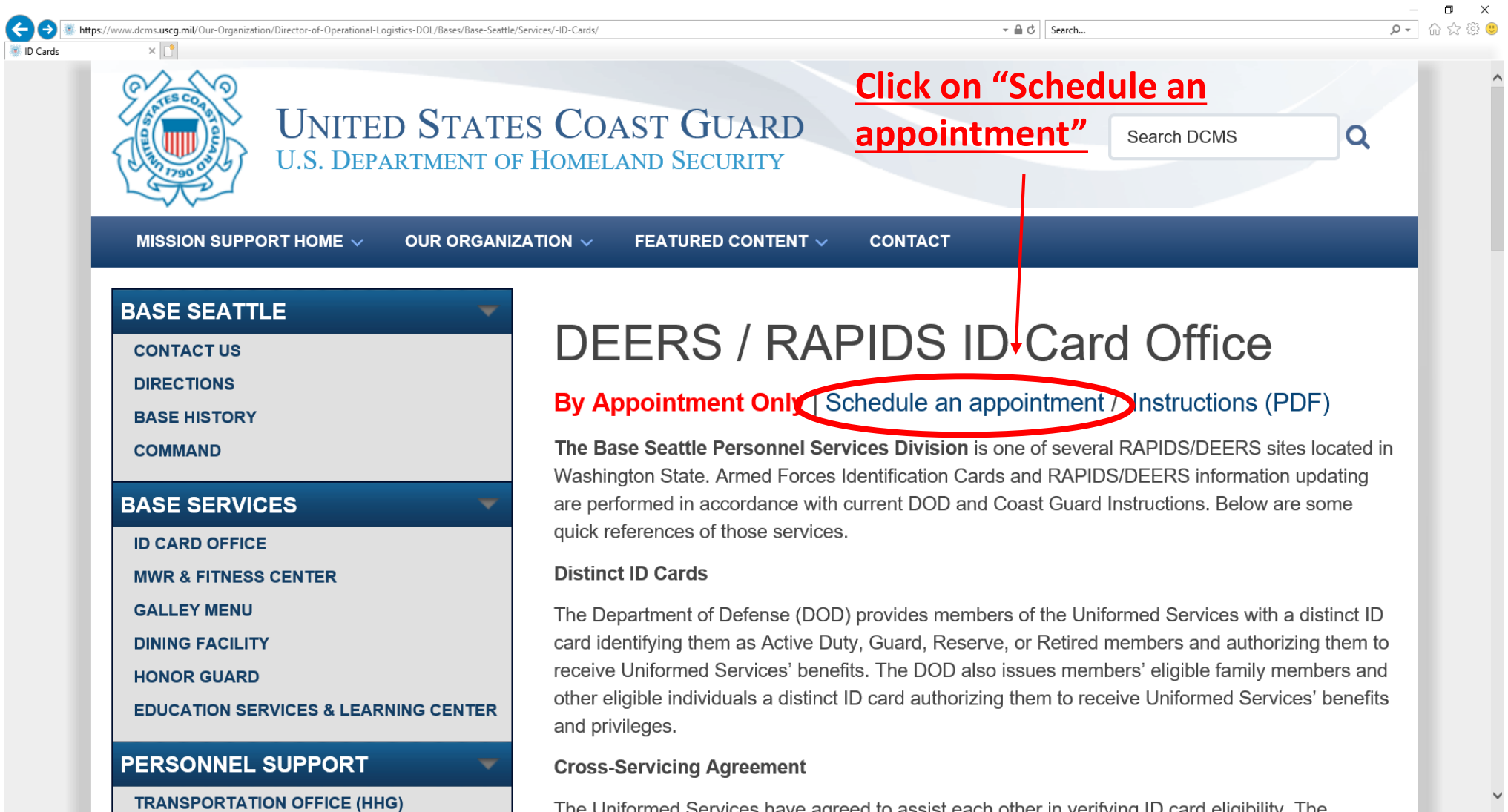
How to use RAPIDS Appointment Scheduler Online

The website link is:

http://www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Seattle/Services/-ID-Cards/



If you receive a Certificate Error and Cannot Proceed, Please Follow the Below Instructions to Install DoD Certificates

First, determine whether your PC is a 32-bit or 64-bit machine. In Windows 10, right click the Start Menu (Windows icon at bottom left of the task bar), left-click "System," and make a note of "System type," either 32-bit or 64-bit..

Second, click on the appropriate link, below for a 32-bit or 64-bit system:

https://iasecontent.disa.mil/pki-pke/InstallRoot_5.2x32.msi

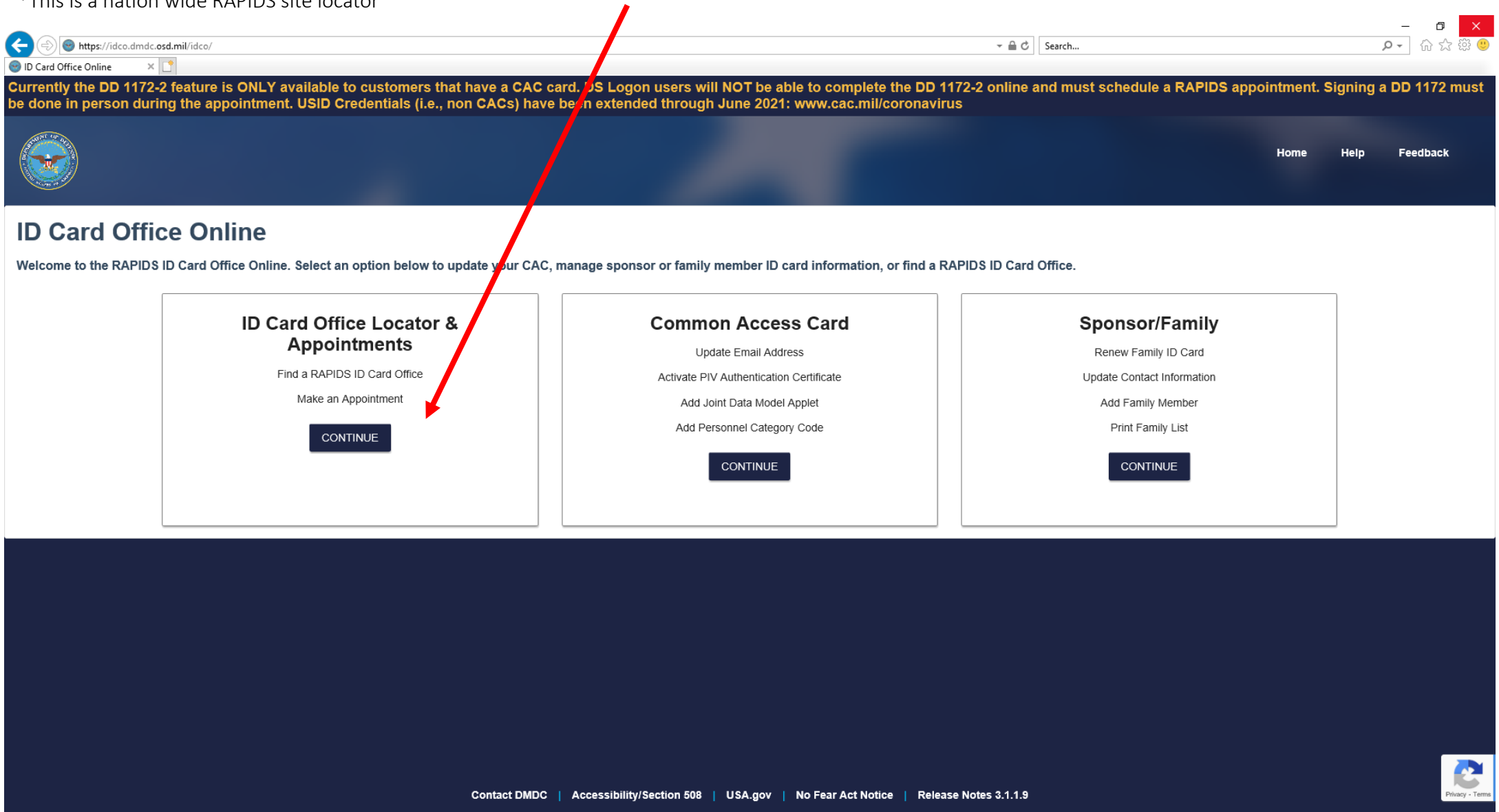
https://iasecontent.disa.mil/pki-pke/InstallRoot_5.2x64.msi

Run the installation program and follow the prompts. You will need to close all internet browser pages to successfully complete installation. It should show "Install DoD Certficates" as the only selectable option for installing the certificate.

After installation, you should no longer get any warning messages on your browser when accessing a DoD site.

Click: ID Office Locator & Appointments

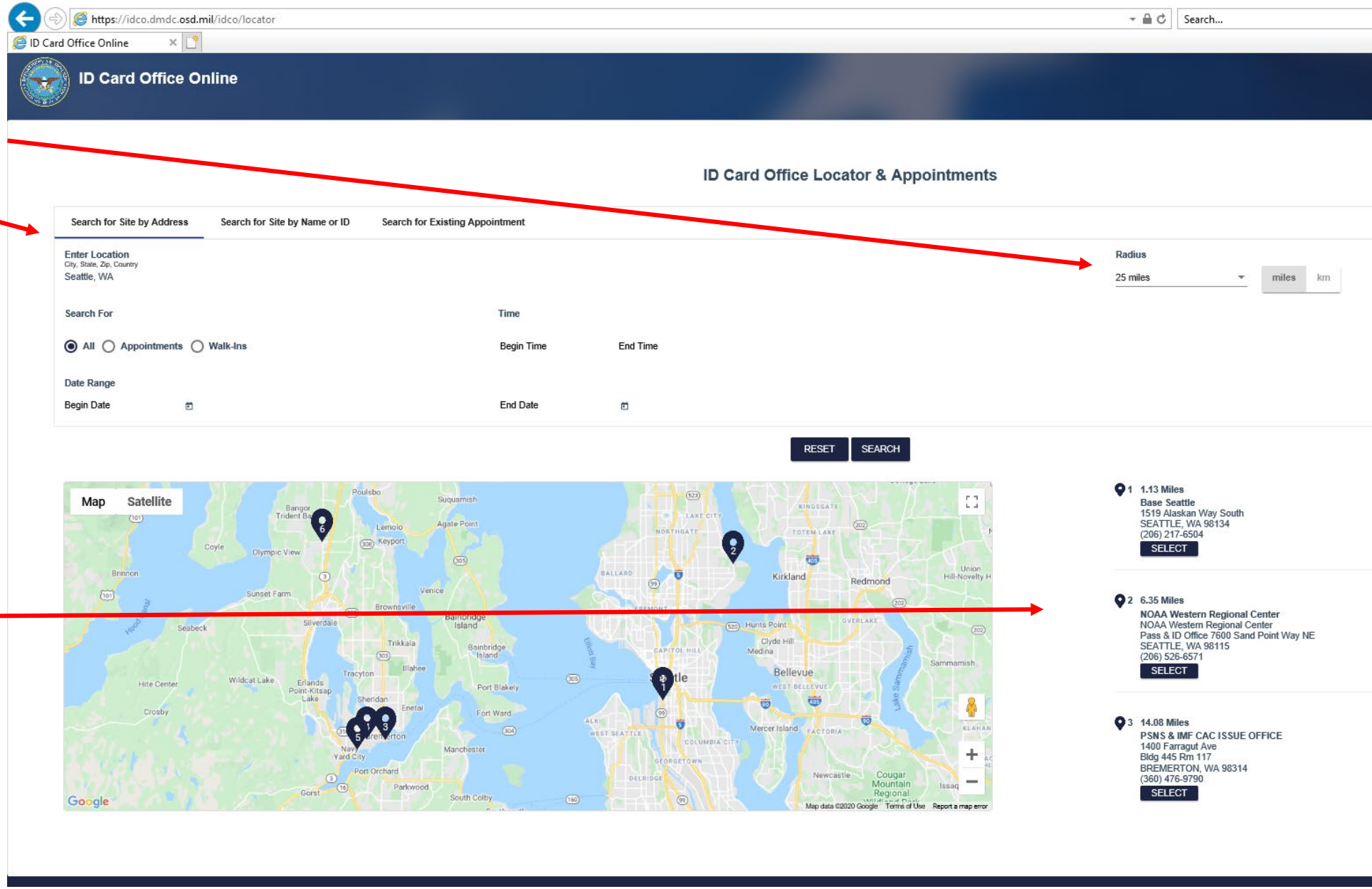
*This is a nation wide RAPIDS site locator



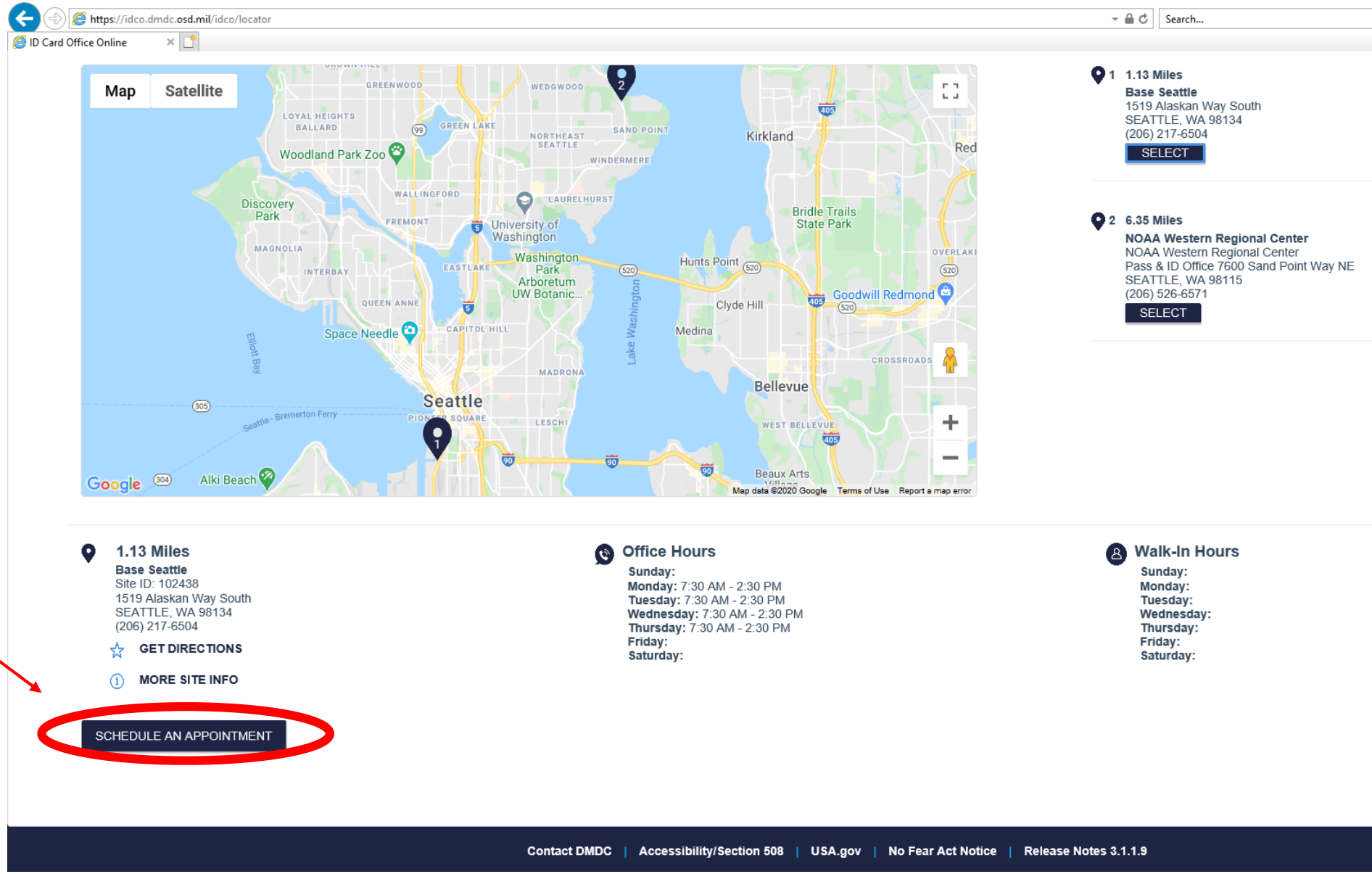
Type your address & Radius of search location, then click “Search”

This will bring up all RAPIDS locations within your search criteria

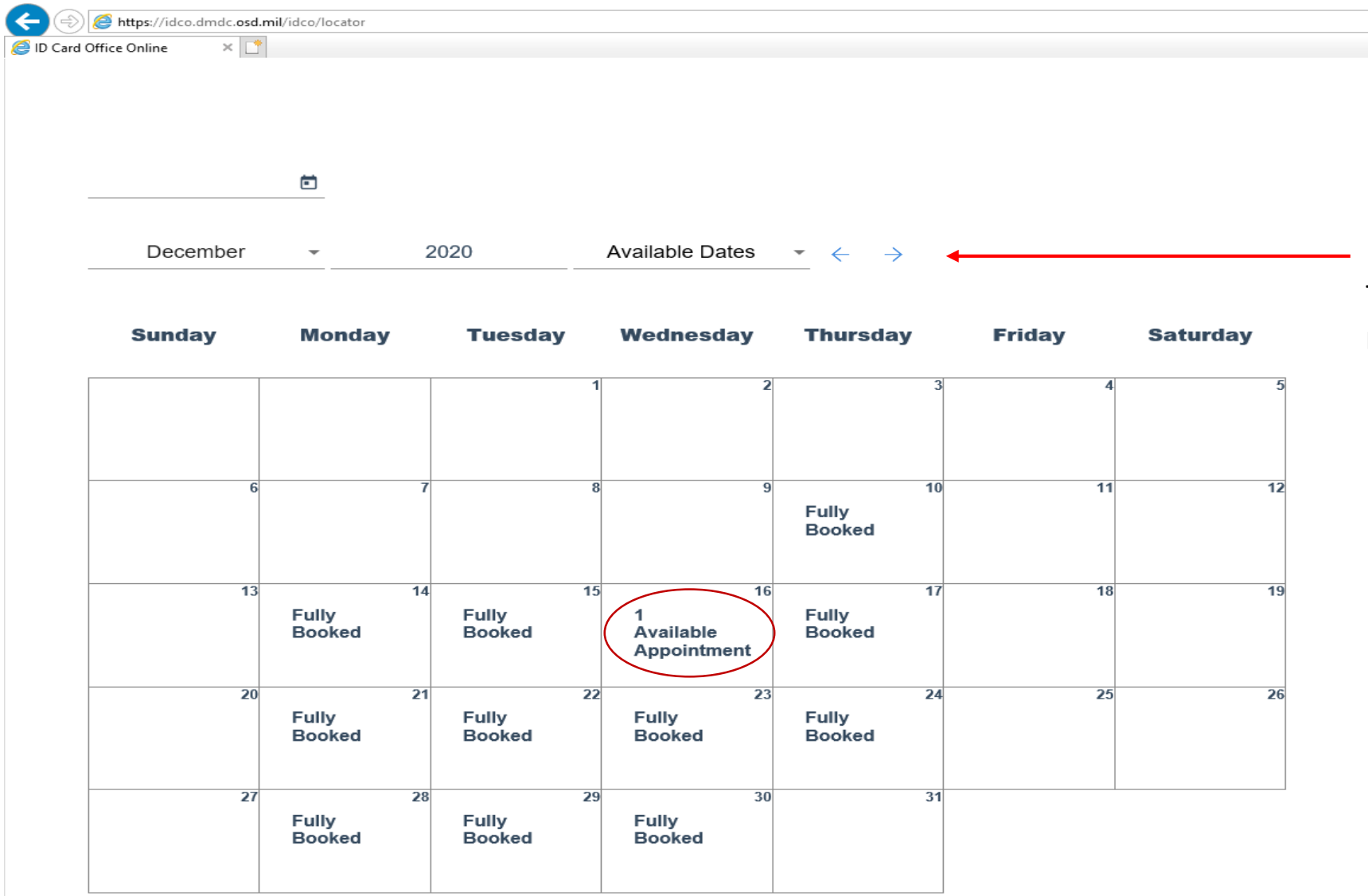
Click “Select” next to your preferred location



Click on “Schedule an Appointment”

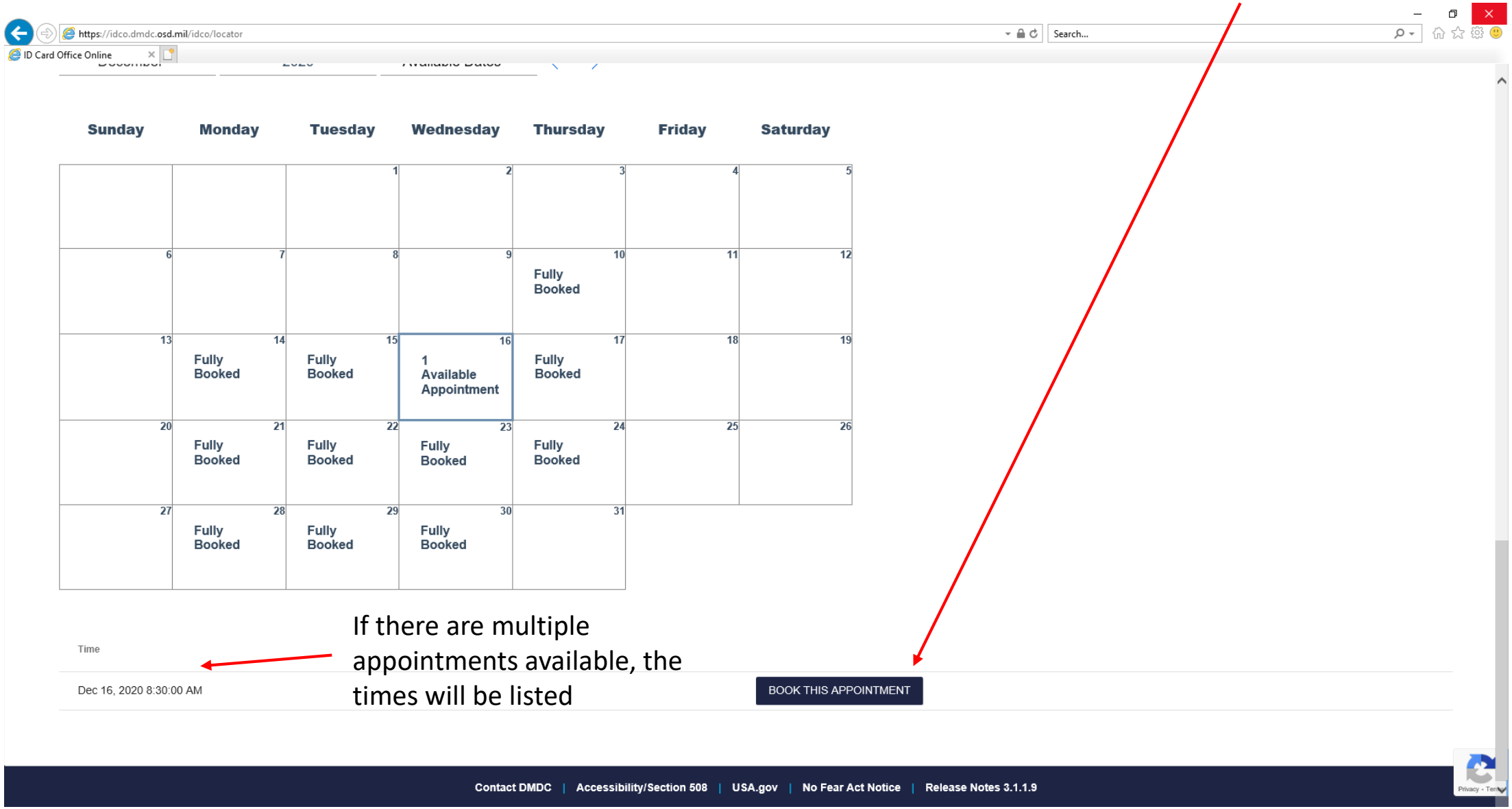


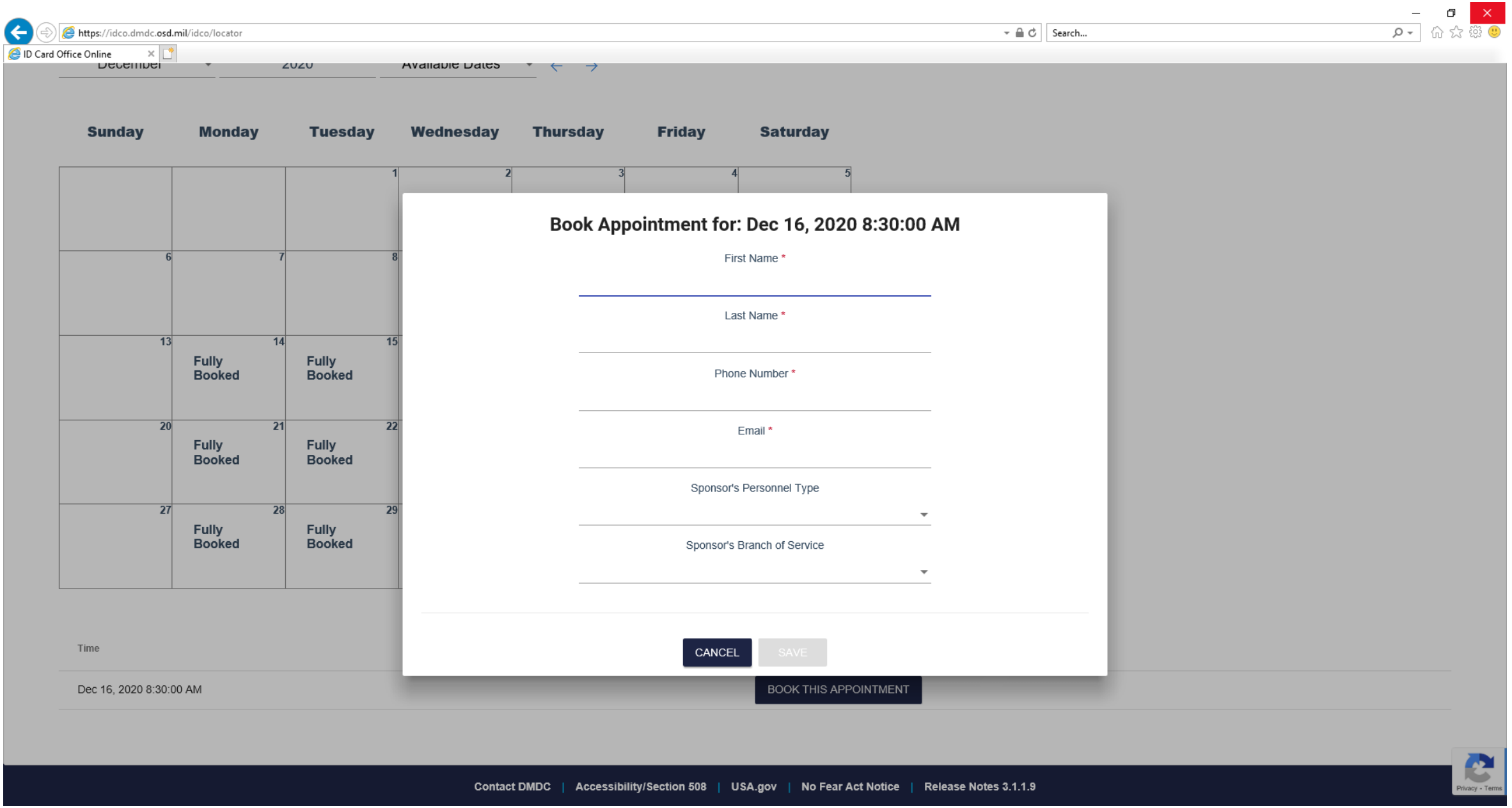
Select a date that states “Available Appointment



If no available appointments are listed for the current month, change to the next month.

After you have selected the date, click on “Book This Appointment”



If there are multiple appointments available, the times will be listed

Enter your information and click “Save”. Your Appointment is now Scheduled.